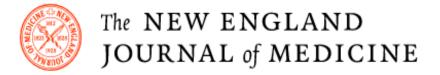


## Commitment to Patient/Workforce Safety

Jonathan Blum, Principal Deputy Administrator & Chief Operating Officer



#### Perspective

Health Care Safety during the Pandemic and Beyond — Building a System That Ensures Resilience

Lee A. Fleisher, M.D., Michelle Schreiber, M.D., Denise Cardo, M.D., and Arjun Srinivasan, M.D.

- Multiple patient-safety metrics deteriorated since the beginning of pandemic,.<sup>2-4</sup>
- Central-line—associated bloodstream infections had decreased by 31% in the 5 years preceding pandemic; nearly reversed by 28% increase in the second quarter of 2020 (as compared with the second quarter of 2019).<sup>3</sup>
- Increases in catheter-associated urinary tract infections, ventilator-associated events, and methicillin-resistant *Staphylococcus aureus* bacteremia.
- Rates of falls causing major injury increased by 17.4% and rates of pressure ulcers increase by 41.8% during the second quarter of 2020

### **Decline in Patient Safety - Impact**

#### Highlighted Fragility of Healthcare Systems

- Disparities brought into focus
  - Disproportionate COVID-19 mortality in vulnerable communities
  - High COVID-19 mortality in nursing facilities
  - Increased need for Culturally, Linguistically and Appropriate Services
  - Complications Reporting Data and Coordinating Timely Technical Assistance
- Weakened a workforce
  - Surge in workplace violence
  - Shortage of staff
  - Rapid rise of widespread use workforce agencies

Demonstrated Need for Resilient Framework Rooted in Safety

# **Engagement with Patient Safety Alliance –**Opportunities to Promote Safety through CMS levers

- Support Healthcare Governance and Leadership
- Provide Direct Assistance and Training (QIO)
- Improve Quality Measures and Timely, Seamless Data
- Support safety in value based programs and payments
- Keep waivers that promote innovation, maintain or improve quality, advance health equity, and expand access to care

### **CMS Safety Commitment**

- Reduce Harm
- Protect Vulnerable Populations
- Pledge Non-negotiable, Fundamental Safe Care for all individuals
- Foster Safe and stable workforce

## Partner with you!