



2021 Child Hospital Survey Database



The pilot year 2021 Consumer Assessment of Healthcare Providers and Systems (CAHPS®) Child Hospital Survey Database includes 5,858 survey responses voluntarily submitted by 11 hospitals.

High Scoring Measures



Privacy When Talking with Doctors, Nurses, and Other Providers

89%

of respondents reported they always had privacy when discussing their child's care with doctors, nurses, and other providers.



Communication Between You and Your Child's Doctors

88%

of respondents reported that doctors always listened carefully, explained things clearly, and treated parents with courtesy and respect.

Low Scoring Measures



Responsiveness to the Call Button

67%

of respondents reported that they received prompt help when they pressed the call button.



Quietness of Hospital Room

65%

of respondents reported that the area around their child's hospital room was quiet at night.



To view the full 2021 Chartbook:

<https://www.ahrq.gov/sites/default/files/wysiwyg/cahps/cahps-database/2021-childhcahps-chartbook.pdf>

For more information on the CAHPS Child Hospital Survey Database:

<https://www.ahrq.gov/cahps/cahps-database/index.html>