

To Ask a Question

The screenshot shows the CAHPS interface with three main panels:

- Slide Area:** A large white box containing the text: "To submit a question, type question here and hit submit."
- Speaker Bio:** A panel listing two speakers:
 - Dale Shaller:** Managing Director, CAHPS Database; Shaller Consulting Group, Stillwater, MN (Moderator)
 - Janice Ricketts:** Senior Project Director
- Q and A:** A panel with a "Refresh Now" link, a text input field, and a "Submit" button. The "Submit" button is circled in red.

At the bottom of the interface is a navigation bar with several icons. A red arrow points from the text "Click on the 'Q and A' icon to get the Q and A box to appear." to the "Q and A" icon in the navigation bar.

To submit a question, type question here and hit submit.

Click on the "Q and A" icon to get the Q and A box to appear.

- **Clinician & Group Database**
 - Data Submission: Feb 24 – March 14, 2014
 - Adult 12-Month Survey 2.0
 - Adult PCMH Survey 2.0 (12-Month Survey with PCMH item set)
 - Adult Visit Survey 2.0
 - Child 12-Month Survey 2.0
 - Child PCMH Survey 2.0 (12-Month Survey with PCMH item set)
 - Report Results: Late Spring 2014
- **Health Plan Database**
 - Data Submission: Summer 2014
 - Adult and Child Medicaid, CHIP 5.0
 - Report Medicaid and CHIP Results: Fall 2014
- **Research Files**
 - CG: June 2014; HP: November 2014

- <https://www.cahpsdatabase.ahrq.gov>

U.S. Department of Health & Human Services www.hhs.gov

AHRQ Agency for Healthcare Research and Quality
Advancing Excellence in Health Care www.ahrq.gov

cahps Surveys and Tools to Advance Patient-Centered Care

CAHPS Database You are here: [Comparative Data](#) >

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Comparative Data
About Comparative Data

Welcome to the CAHPS online reporting system for reporting CAHPS survey results. The [CAHPS Database](#) is the national repository for data from selected CAHPS surveys. The online reporting system contains comparative data for the CAHPS Health Plan (HP) Survey and the CAHPS Clinician & Group (CG) Survey.

- View the [CAHPS Health Plan Survey Comparative Data](#).
- View the [CAHPS Clinician & Group Survey Comparative Data](#).
- Access the [Submitter's Site](#) of the Comparative Data if your organization participates.

Key features of the CAHPS online reporting system include:

- **Top Box Scores** display the percent of survey respondents who chose the most positive score for a given item response scale.
- **Frequencies** show the distribution of scores for all response options and allow users to run custom displays by selected respondent and plan (HP) or practice (CG) characteristics.
- **Bar charts** display a graphical distribution of survey results that show the top, bottom, and middle response categories.
- **Trending** (HP only) displays results across the two most recent years of data for composites, overall ratings and individual items.
- **Percentiles** display the percentage of health plans (HP) or practices sites (CG) that scored at or below a particular top box score.
- **Report Builder** allows users to create custom downloadable reports.

Spotlight
CAHPS Chartbooks Now Available:

- CAHPS Health Plan Survey Chartbook ([PDF/HTML](#), 796 KB; [PDF Help](#))
- CAHPS Clinician & Group Survey Chartbook ([PDF/HTML](#), 1,667 KB; [PDF Help](#))

Access the [CAHPS Online Reporting System](#) to view the most recent CAHPS Health Plan and Clinician & Group survey comparisons.

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888-808-7108

E-mail Updates

- Evaluation Survey

- Please complete the evaluation survey. Your feedback is important to us.

- Questions or comments?

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