



AGENCY FOR HEALTHCARE RESEARCH AND QUALITY



Introducing the CAHPS Outpatient Mental Health Survey

A Webinar Presented by the AHRQ CAHPS User Network
Thursday, October 17
1:00 – 2:00 pm ET

Webcast Technical Info



- Audio issues
- Poor connection
- Use Q&A: For Questions and communication
- **Event Website: <https://events.westat.com/cahps/webcast>**
 - ▶ Download presentation slides, view agenda and speaker bios

Today's Speakers



Paul Cleary, PhD
Anna M.R. Lauder
Professor Emeritus
and Dean Emeritus
Yale School of Public
Health
Moderator



Jonathan Bakdash, PhD
Social Science Analyst, CAHPS and SOPS
Program
Agency for Healthcare Research and Quality



Lee Hargraves, PhD
Interim Director of the Center for Survey Research
UMass Chan Medical School



Daniel Mullin, PsyD, MPH
Director of the Center for Integrated Primary Care
UMass Chan Medical School

Today's Agenda

- Welcome from AHRQ
- Overview of CAHPS Mental Health Surveys
- Outpatient Mental Health Survey
 - ▶ Purpose
 - ▶ Development
- Field Testing the Survey
- Questions and Answers