



# Introducing the CAHPS<sup>®</sup> Cancer Care Survey

A Webcast Presented by the AHRQ CAHPS User Network  
June 13, 2017  
12:30 – 2:00 p.m. ET

# Our Focus Today

- Introduce the new CAHPS Cancer Care Survey, which measures patients' experiences with cancer treatment in outpatient and inpatient settings.
- This survey was developed by American Institutes for Research and Mayo Clinic, with funding from the Agency for Healthcare Research and Quality, the National Cancer Institute, and the California Health Care Foundation.

# Agenda

- Welcome and Webcast Overview
- Overview of CAHPS
- Overview of CAHPS Cancer Care Survey
- Q&A
- Sampling, Administration, and Analysis
- Q&A
- Wrap-Up

# Today's Speakers



- **Caren Ginsberg, Ph.D.**, Director, CAHPS Division, Center for Quality Improvement and Patient Safety, Agency for Healthcare Research and Quality, Rockville, MD



- **Ashley Wilder Smith, Ph.D., M.P.H.**, Chief of the Outcomes Research Branch (ORB), National Cancer Institute, Rockville, MD



- **Chris Evensen, M.S.**, Principal Researcher, American Institutes for Research, Chapel Hill, NC



- **Kathleen Yost, Ph.D.**, Associate Professor of Health Services Research, Mayo Clinic, Rochester, MN



- **Stephanie Fry**, Senior Study Director, Westat, Rockville, MD (Moderator)

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  - Join us by phone: (855) 442-5743
  - Conference ID #: 2712 6431
  - Trouble with your connection or slides not moving?
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  - Use Q&A feature to ask for help.

# To Ask a Question



The screenshot shows a webcast interface. On the left is a 'Slide Area' with a blue background. It features the 'cahps' logo with the tagline 'Surveys and Tools to Advance Patient-Centered Care', the 'AHRQ Agency for Healthcare Research and Quality' logo, and the text 'Introducing the CAHPS® Cancer Care Survey'. Below this, it says 'A Webcast Presented by the AHRQ CAHPS User Network June 13, 2017 12:30 – 2:00 p.m. ET'. On the right is a 'Speaker Bios' window listing Caren Ginsberg, Ph.D. (Director, CAHPS Division) and Ashley Wilder Smith, Ph.D., M.P.H. (Chief of the Outcomes Research Branch (ORB), National Cancer Institute (NCI)). Below the bios is a 'Q&A' window with a 'Refresh Now' link, a text input field with the placeholder 'Please enter a question', and a 'Submit' button circled in red.

To submit a question, type your question here and hit submit.

Click on the “Q&A” icon to get the Q&A window to appear.



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# Accessing Presentation Materials



Slide Area

cahps® Surveys and Tools to Advance Patient-Centered Care

AHRQ Agency for Healthcare Research and Quality

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**Ashley Wilder Smith, Ph.D., M.P.H.**  
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Q&A

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Q&A

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