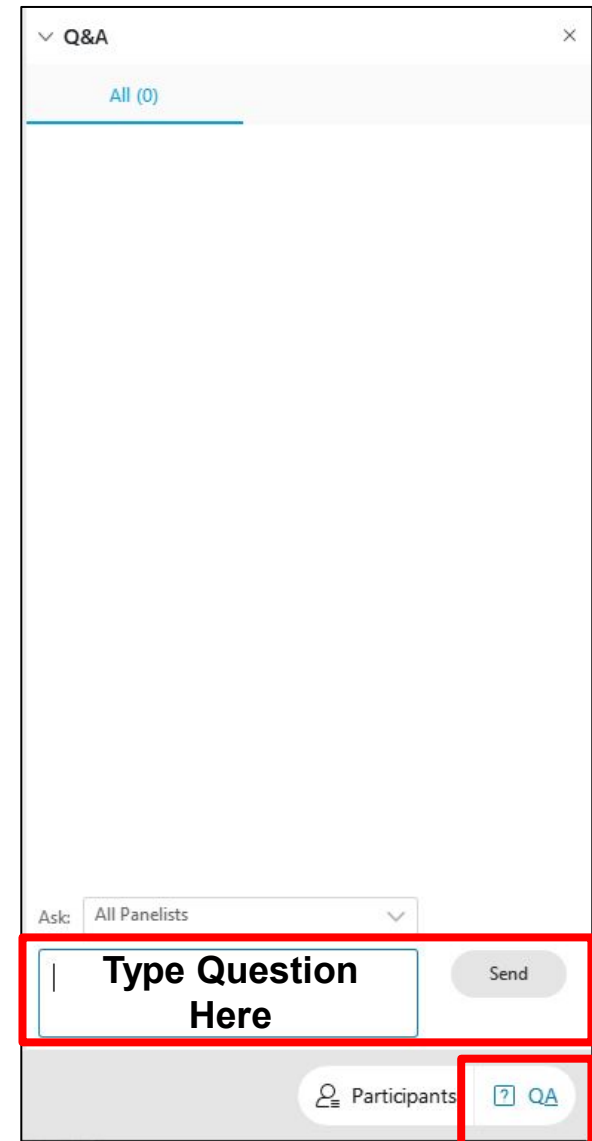


# Questions & Answers

# Using the Webcast Console to Submit Questions

- Question and Answer
  - ▶ Select Q&A
  - ▶ Type question in the box that opens
  - ▶ Make sure “All Panelists” is selected



# CAHPS Updates



## Sign up for email updates

Official website of the Department of Health & Human Services

[Careers](#) | [Contact Us](#) | [Español](#) | [FAQs](#)

[Email Updates](#)



Agency for Healthcare  
Research and Quality


Search AHRQ



- CAHPS - Consumer Assessment of Healthcare Providers and Systems**
- CAHPS News & Events
- TalkingQuality

# Questions or Comments?

 E-mail: [cahps1@westat.com](mailto:cahps1@westat.com)

 Phone: 1-800-492-9261

 Website: [www.ahrq.gov/cahps](http://www.ahrq.gov/cahps)

For more information on the ED CAHPS Survey, contact:

- [ED\\_Survey@cms.hhs.gov](mailto:ED_Survey@cms.hhs.gov)
- William Lehrman, [william.lehrman@cms.hhs.gov](mailto:william.lehrman@cms.hhs.gov)
- Layla Parast, [parast@rand.org](mailto:parast@rand.org)
- Kirsten Becker, [becker@rand.org](mailto:becker@rand.org)

**Thank you!**

**Please complete the webcast  
evaluation**