

To Ask a Question

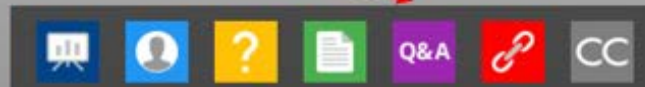


The screenshot shows a webcast interface with three main panels:

- Slide Area:** Displays the CAHPS logo, the text "Surveys and Tools to Advance Patient-Centered Care", the AHRQ logo, and the title "Introducing a Protocol to Obtain Patient Comments Using the CAHPS® Clinician & Group Survey". It also includes the text "A Webcast Presented by the AHRQ CAHPS User Network January 26, 2017 1:00 – 2:00 pm ET".
- Speaker Bios:** Lists two speakers: Mark Schlesinger, PhD (Professor of Health Policy, Fellow of the Institution for Social and Policy Studies, Yale University) and Lise Rybowski, MBA (President, The Severyn Group, Inc.).
- Q&A:** A section with a "Refresh Now" link, a text input field with the placeholder "Please enter a question", and a blue "Submit" button.

To submit a question, type question here and hit submit.

Click on the "Q&A" icon to get the Q&A window to appear.



Wrap-Up

- Review the guidance document: [About the CAHPS Patient Narrative Elicitation Protocol.](#)
- Let us know of your interest in using the beta version of the Elicitation Protocol by emailing us at [cahps1@westat.com.](mailto:cahps1@westat.com)
- Complete the evaluation survey at the end of the webcast.
- Contact us with any questions.

Questions or comments?



E-mail: cahps1@westat.com



Phone: 1-800-492-9261



Web site: www.ahrq.gov/cahps/