INTRODUCING THE CHILD HCAHPS SURVEY DATABASE

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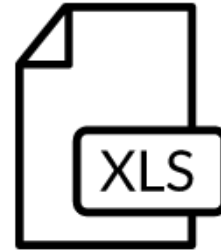
Senior Advisor, CAHPS Database

CAHPS Database Overview

- Participation is voluntary and open to all users of surveys supported by the Database
- Annual cycle of submissions and reporting
- Submissions vary from year to year and are not representative of the U.S.
- No organization-specific data are ever publicly reported
- Submitters complete a Data Use Agreement (DUA) to assure data privacy and protection

CAHPS Database Products

AHRQ Data Tools: Online data portal for viewing, printing, and downloading data reports

Annual Chartbooks: Display summary-level Database results

Private Feedback Reports: Compare submitter results to Database averages

Research Datasets: De-identified data files for approved research projects
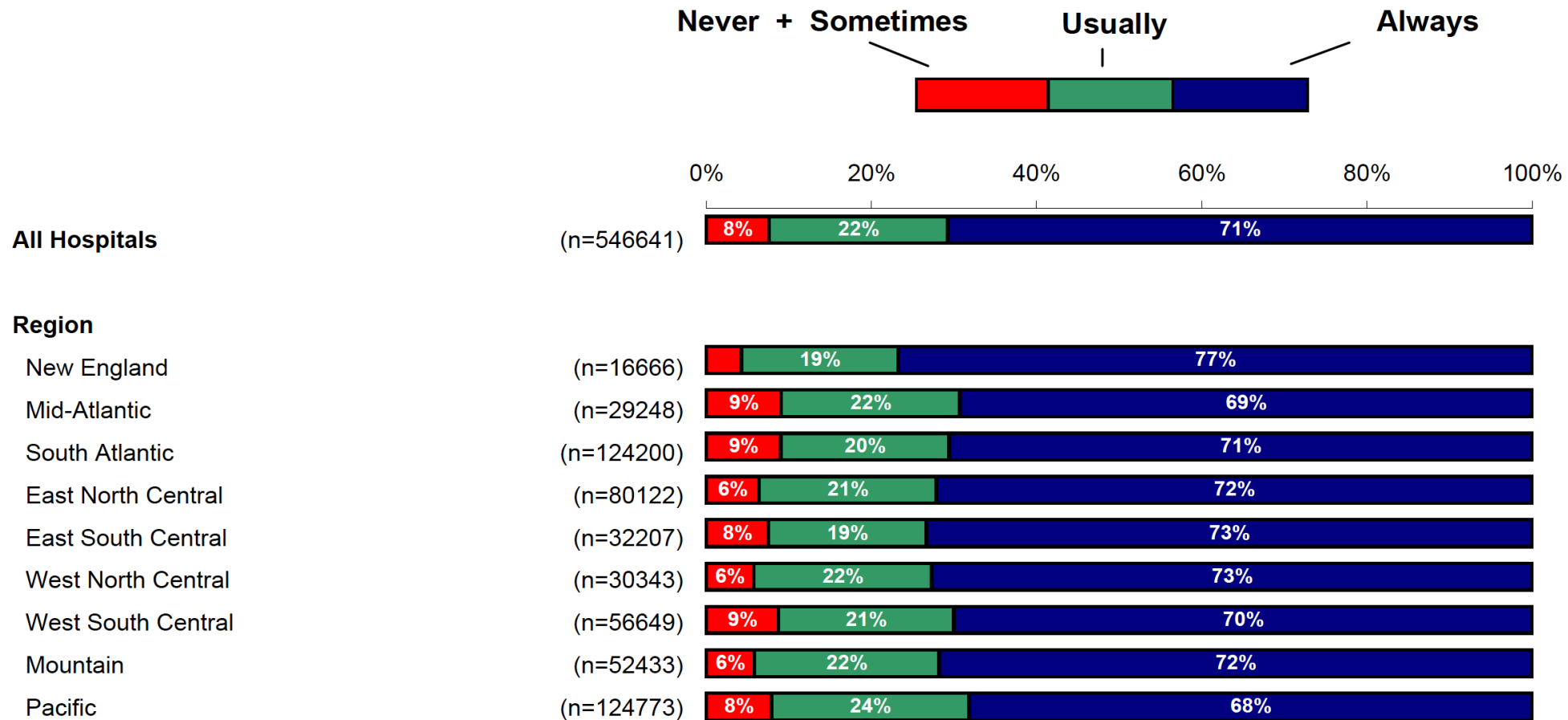
Child HCAHPS Survey Database

- Open to all users of the Child HCAHPS Survey
  - ► Free standing, self-governing children's hospitals
  - ► Children's hospitals within a hospital
  - ► Pediatric units within a hospital
- Inaugural year (2022) is a pilot year designed to be as inclusive as possible
  - ► Includes all surveys collected in CY 2021
  - ► Surveys must conform to required specifications regarding question wording, question order, and demographics needed for case mix adjustment

Reporting Products: Chartbook

- Survey highlights and key findings
- Summary-level composites and question items broken out by selected hospital characteristics, e.g.:
  - ▶ Region
  - ▶ Urban/rural
  - ▶ Bed size
  - ▶ Free-standing vs. hospital-within-hospital
  - ▶ Teaching status
- No individual hospital results

Chartbook: Sample Comparison Chart

Communication Between You and Your Child's Nurses

		Never + Sometimes	Usually	Always
All Hospitals	(n=546641)	8%	22%	71%
Region				
New England	(n=16666)		19%	77%
Mid-Atlantic	(n=29248)	9%	22%	69%
South Atlantic	(n=124200)	9%	20%	71%
East North Central	(n=80122)	6%	21%	72%
East South Central	(n=32207)	8%	19%	73%
West North Central	(n=30343)	6%	22%	73%
West South Central	(n=56649)	9%	21%	70%
Mountain	(n=52433)	6%	22%	72%
Pacific	(n=124773)	8%	24%	68%

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Sample Private Feedback Report

Comparison Unit	Q23: Providers kept parent informed about care					Q25: Providers gave parent enough information about test results					Keeping You Informed About Your Child's Care				
	Valid Responses	Sometimes/ Never	Usually	Always	Significance Test	Valid Responses	Sometimes/ Never	Usually	Always	Significance Test	Valid Responses	Sometimes/ Never	Usually	Always	Significance Test
2021 Child HCAHPS Database Average	36,291	14%	28%	58%		21,412	21%	27%	52%		38,788	17%	28%	55%	
Collaborative/Association	3,089	14%	28%	58%		1,847	23%	26%	51%		3,321	18%	27%	54%	
Health System	427	15%	26%	60%		256	17%	28%	56%		463	16%	27%	58%	
Hospital A	184	15%	25%	60%	2	116	22%	27%	51%	2	199	19%	26%	55%	2
Hospital B	243	14%	27%	60%	2	140	11%	28%	61%	3	264	13%	27%	60%	3

Research Data Files

- The Data Use Agreement (DUA) will provide for approved access to **_de-identified hospital data_** without specific authorization from participants

  ► Approval may be granted by AHRQ after review of a Research Abstract Form and Data Release Agreement submitted by applicant

- The DUA will also include a provision to select your preferred option for release of your identifiable hospital data:

  ► Selective release after hospital review of specific requests

  ► Pre-authorized release of all AHRQ-approved requests

  ► Prohibition of any release of your hospital-identifiable data