

OVERVIEW OF THE CHILD HCAHPS SURVEY

Sara Toomey, MD, MPhil, MPH, MSc

Chief Safety and Quality Officer, SVP

Chief Experience Officer

Director/PI, Center of Excellence for Pediatric Quality Measurement

Boston Children's Hospital



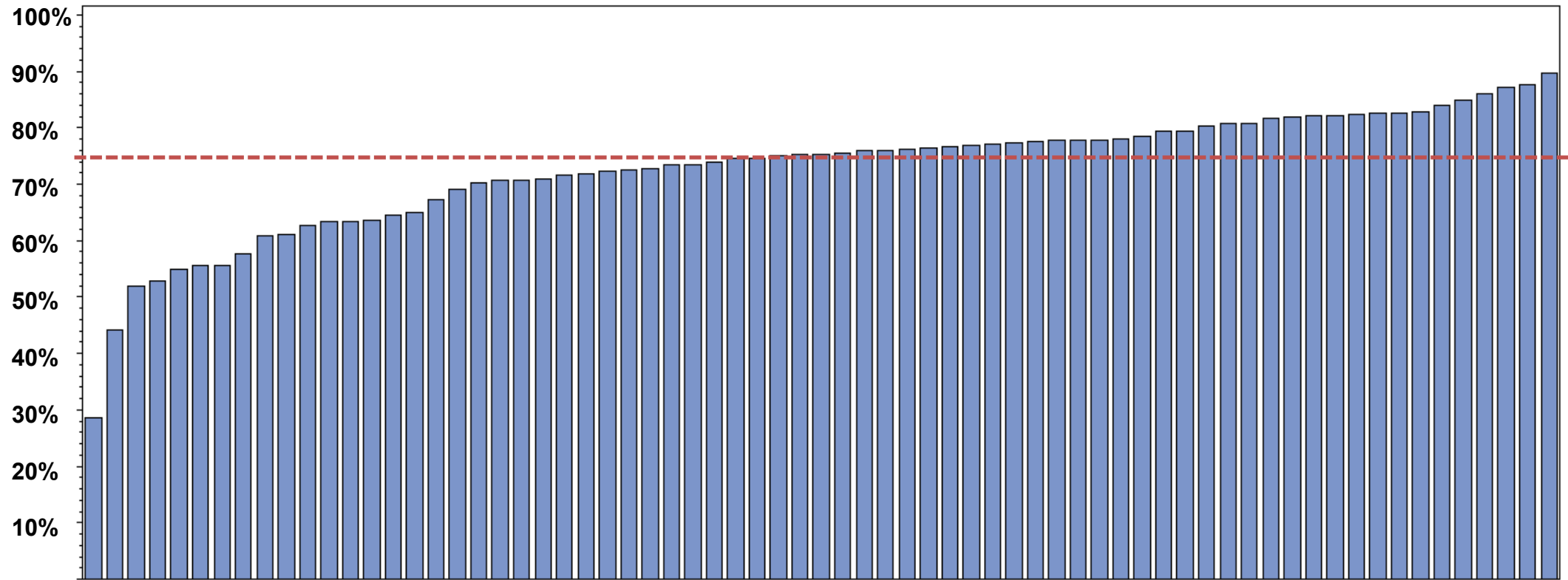
Child HCAHPS Survey Items

- Developed in 2015 by the Center of Excellence for Pediatric Quality Measurement at Boston Children's Hospital as part of the PQMP
- Parent/guardian reports on inpatient care experience of children age 17 and under
- 18 single-item and composite measures
- 5 overarching groups:
 - ▶ Communication with parent
 - ▶ Communication with child
 - ▶ Attention to safety and comfort
 - ▶ Hospital environment
 - ▶ Hospital rating
- For more information: https://www.ahrq.gov/cahps/surveys-guidance/hospital/about/child_hp_survey.html

Measure Examples

Example Questions for Selected Measures	Average Hospital Top-Box Score
Communication with Parent: Keeping you informed about your child's care	72%
Communication with Child: How well nurses communicate with your child	70%
Attention to Safety and Comfort: Preventing mistakes & helping you report concerns	56%
Hospital Environment: Quietness of hospital room	63%
Hospital Rating: Overall rating	75%

Variation Across Hospitals on Overall Rating



Hospital

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