

STEPS FOR PARTICIPATION

Joshua Rubin
Manager, Child HCAHPS Survey Database
Westat

Pilot Year Timeline



- Child HCAHPS Survey users can submit their data to the CAHPS Database between May 2 – 20
- Survey data collected between January December 2021 will be accepted
- Reporting products anticipated for release in Fall 2022
- Participation is free and open to all Child HCAHPS Survey users on a voluntary basis

CAHPS Child Hospital Data Submission Process



• Hospitals interested in submitting data complete four easy steps:







Register

Provide hospital information via the Online Submission System Sign DUA
Sign and
upload a Data
Use
Agreement

Upload
Questionnaire
Submit a copy
of the survey
instrument
used for data
collection

Submit data files according to the required data

specificiations

Submit Data

CAHPS Child Hospital Survey Data Submission System



The CAHPS Child Hospital Survey Data Submission System Login

Welcome

Welcome to the CAHPS Child Hospital Survey Data Submission System. The CAHPS Databases are repositories for data from the CAHPS Child Hospital Survey, CAHPS Health Plan Survey, and the CAHPS Home and Community Based Services Survey.

The 2022 CAHPS Child Hospital Survey Data Submission System is now closed.

Participation in the CAHPS Child Hospital Survey Database is open to hospitals that administer the CAHPS Child Hospital Survey, provided the questionnaires are administered independently and the survey data are submitted according to CAHPS specifications.

Child HCAHPS Survey users can submit their data to the CAHPS Database between May 2 and May 20, 2022. The CAHPS Database will accept all survey data collected January 2021 – December 2021. Participation is free and open to all Child HCAHPS Survey users on a voluntary basis.

The CAHPS Database supports the following questionnaire:

CAHPS Child Hospital Questionnaire 1.0

CAHPS Child Hospital Data Submission Data Confidentiality



 Participating hospitals can be assured that their data are kept confidential and no hospital names or other identifying information are ever made public.



Child HCAHPS Database Technical Assistance



- The CAHPS Database team at Westat performs the following technical assistance activities:
 - Submission Issues: Response to questions regarding data specifications and data submission
 - Reporting Issues: Response to questions regarding reporting products (e.g. how results are calculated, questions related to the Chartbook, and how to obtain and use research data sets).