



AGENCY FOR HEALTHCARE RESEARCH AND QUALITY



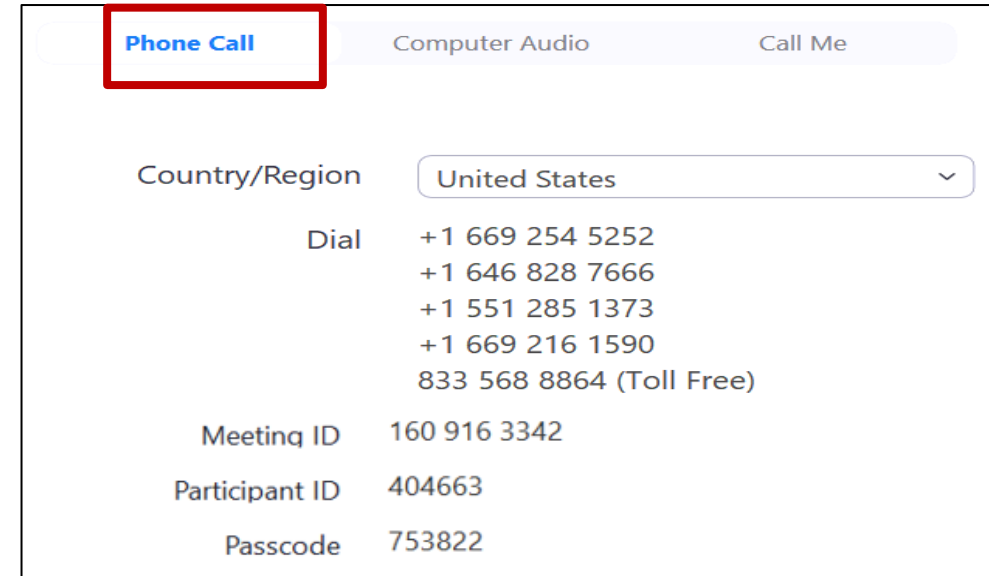
Useful Online Tools for CAHPS Survey Users

A Webcast Presented by the AHRQ CAHPS User Network

**November 16, 2022
3:00 pm - 4:00 pm ET**

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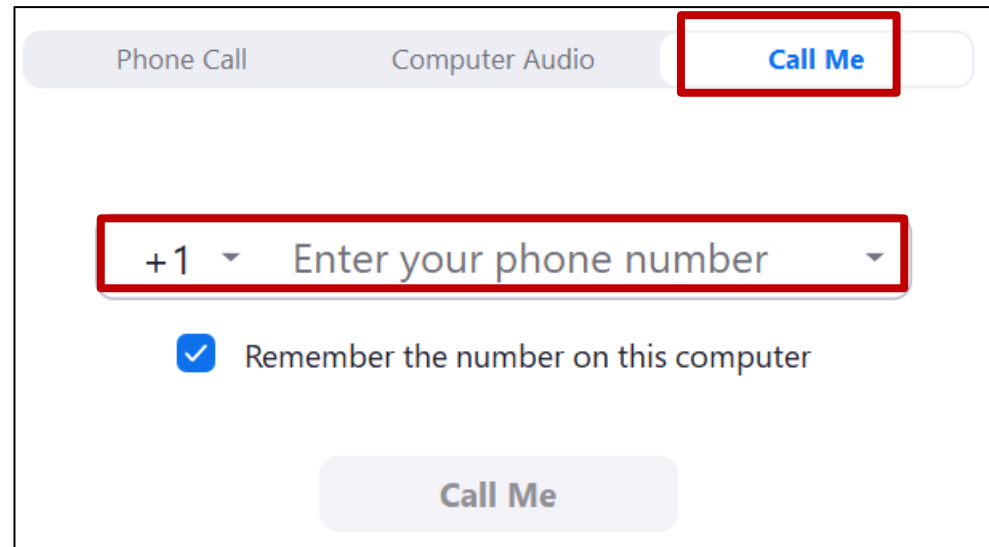
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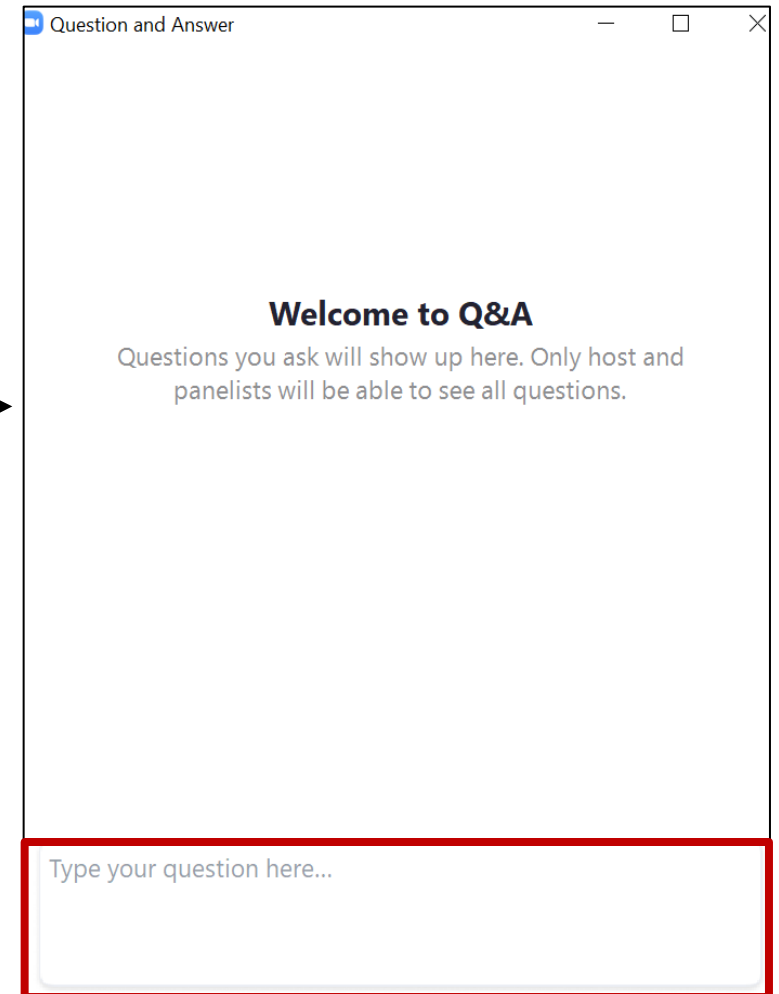
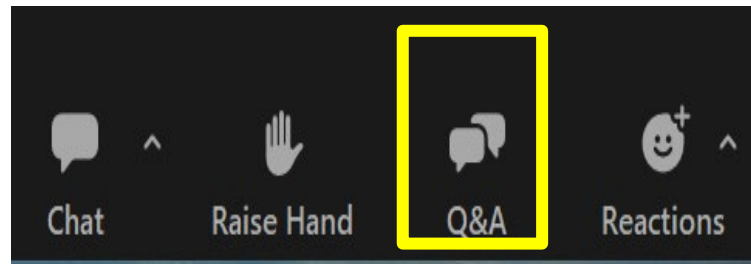
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How to Ask a Question

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Event Website:
<https://events.westat.com/cahps/>

- View agenda and speaker bios
- Download presentation slides, view the agenda and Zoom participant tip sheet

Today's Speakers



Daniel Sangria, M.A.,
Senior Study Director
Westat
Rockville, MD
Moderator



Sylvia Fisher, Ph.D.,
Senior Social Science Analyst
Agency for Healthcare Research and Quality
Rockville, MD



Ron Hays, Ph.D.,
Distinguished Professor of Medicine, UCLA
Affiliated Adjunct Researcher
RAND Corporation
Santa Monica, CA



Naomi Yount, Ph.D.,
Senior Study Director
Westat
Rockville, MD

Today's Agenda

- Welcome and Overview
- Introduction to “Your CAHPS Tool”
- Introduction to the CAHPS Analysis Program
- AHRQ Data Tools & CAHPS Data Reporting
- Concluding Remarks and Adjournment

