

HCBS CAHPS Technical Assistance

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Helpful Resources

- AHRQ CAHPS Guidance: <https://www.ahrq.gov/cahps/surveys-guidance/hcbs/index.html>
- AHRQ Guide to Quality Improvement: <https://www.Agency for Healthcare Research and Quality.gov/cahps/quality-improvement/improvement-guide/5-determining-focus/index.html>
- CMS HCBS CAHPS Survey and Technical Assistance Materials
 - HCBS CAHPS Survey (English): <https://www.medicaid.gov/medicaid/quality-of-care/downloads/cahps-home-and-community-based-services-survey-10-english.pdf>
 - HCBS CAHPS Technical Assistance Guide for Survey Administration: <https://www.medicaid.gov/medicaid/quality-of-care/downloads/hcbscahps-admin-ta-guide.pdf>
 - Guide to Analyzing CAHPS Data: <https://www.medicaid.gov/medicaid/quality-of-care/downloads/hcbscahps-appk-data-analysis-guide.pdf>
- For individualized Technical Assistance, contact HCBSMeasures@Lewin.com

HCBS CAHPS Survey Technical Assistance

CMS has a contract with The Lewin Group to provide technical assistance, ongoing maintenance, and expanded use of HCBS CAHPS Survey.

HCBS CAHPS Early Adoption Work Group	Appointment-Based Office Hours
<ul style="list-style-type: none">• Supports the adoption and successful administration of the HCBS CAHPS Survey across states• Supports data analysis and participation in the HCBS CAHPS Database• Identifies and promotes promising practices in HCBS CAHPS Survey implementation• Supports continuous quality improvement of HCBS	<ul style="list-style-type: none">• Participate in one-on-one discussions with the experts and receive answers to your questions about the HCBS CAHPS• Learn more about survey design, adoption or implementation, state approaches, and the HCBS CAHPS Database

Email HCBSMeasures@lewin.com for more information.