**Supplemental Patient-Centered Medical Home Items for the CAHPS® Clinician & Group Survey 3.0**

**Population Version: Adult**

**Language: English**

Read about the [Patient-Centered Medical Home Item Set](https://cahps.ahrq.gov/surveys-guidance/item-sets/PCMH/index.html).

Users of the CAHPS® Clinician & Group Survey are free to incorporate supplemental items in order to meet the needs of their organizations, local markets, and/or audiences. Some items cover events that occur with low frequency in the general population. You should include them only if your sample design is likely to yield a sufficient number of responses to those questions for statistical analysis and reporting.

| **Questions** | **Placement and Other Instructions** |
| --- | --- |
| **PCMH1.** Did this provider’s office give you information about what to do if you needed care during evenings, weekends, or holidays?  1 Yes  2 No | After core question 8 |
| **PCMH2.** Specialists are doctors like surgeons, heart doctors, allergy doctors, skin doctors, and other doctors who specialize in one area of health care. In the last 6 months, did you see a specialist for a particular health problem?  1 Yes  2 No **→ If No, go to PCMH4** | After core question 18 |
| **PCMH3.** In the last 6 months, how often did the provider named in Question 1 seem informed and up-to-date about the care you got from specialists?  1 Never  2 Sometimes  3 Usually  4 Always | After PCMH2  Note: Use with PCMH2 |
| **PCMH4.** Please answer these questions about the provider named in Question 1 of this survey.  In the last 6 months, did someone from this provider’s office talk with you about specific goals for your health?  1 Yes  2 No | After PCMH3 |
| **PCMH5**. In the last 6 months, did someone from this provider’s office ask you if there are things that make it hard for you to take care of your health?  1 Yes  2 No | After PCMH4 |
| **PCMH6.** In the last 6 months, did you and someone from this provider’s office talk about things in your life that worry you or cause you stress?  1 Yes  2 No | After PCMH5 |