

Urinary Incontinence EHR Screening Tools Tip Sheets

IT² Team – Northwestern Medicine

Resource Description: This document contains Northwestern Medicine’s EPIC® Tip Sheets to guide clinicians and clinical support on how to review female urinary incontinence screening tools in their EHR.

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Review the Female Urinary Incontinence Screening Tools

Impacted Locations	NMG/RMG
Intended Audience	Clinicians

Female urinary incontinence is common, and frequently results in bothersome symptoms. This tip sheet outlines the available screening tools to help improve the detection of urinary incontinence in females as to provide better patient education and treatment.

Review the MyNM Screening Questionnaire

Female patients with an active MyNM account who are not already diagnosed with urinary incontinence and also have an upcoming scheduled annual physical or wellness exam, will receive a pre-visit questionnaire regarding urinary incontinence in their MyNM portal. This single question questionnaire will appear three days prior to their upcoming appointment.

Urinary Incontinence

For an upcoming appointment with Stephen D. Persell, MD on 5/3/2023

Bothersome leakage or urine is very common. As many as half of women have urinary incontinence at some time in their life. There are several type of urinary incontinence and several different kinds of treatment available.

Yes, and I would like to learn about possible treatments

Yes, but I am not interested in learning more right now

Yes, and I am already receiving care for this

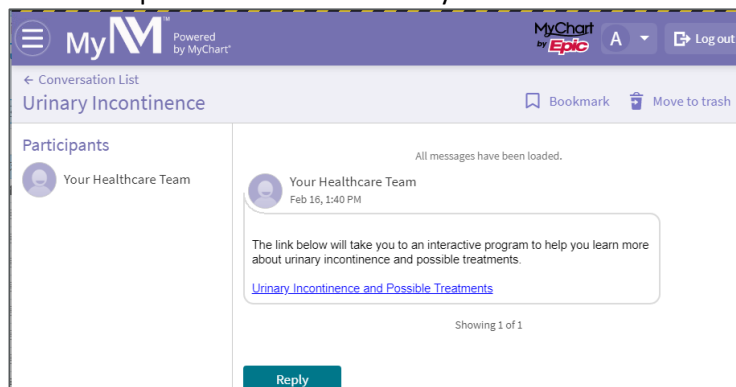
No

Continue

Finish later

Cancel

NOTE: Patients that select Yes, and I would like to learn about possible treatments, will receive a link to an optional interactive Urinary Incontinence Education Module.



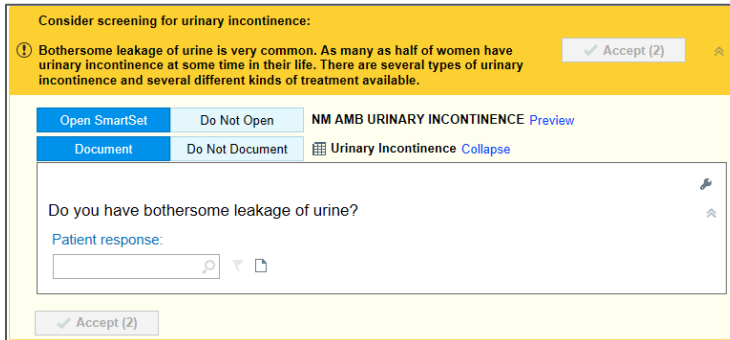
The screenshot shows the MyNM patient portal interface. At the top, there's a navigation bar with the MyNM logo and a 'Log out' button. Below the navigation bar, there's a 'Conversation List' section with a message from 'Your Healthcare Team' dated Feb 16, 1:40 PM. The message content states: 'The link below will take you to an interactive program to help you learn more about urinary incontinence and possible treatments.' followed by a blue hyperlink 'Urinary Incontinence and Possible Treatments'. At the bottom of the message, it says 'Showing 1 of 1' and there is a 'Reply' button.

Review the Best Practice Advisory

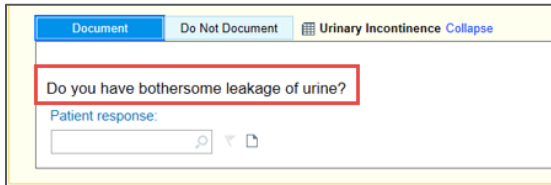
If a patient does not complete the MyNM pre-visit questionnaire regarding urinary incontinence, a Screening for urinary incontinence best practice advisory (BPA) will appear in the patient's chart.

Review the Screening Question

1. Navigate to the Best Practice Advisories section within the Plan activity.
2. Select the Screening for urinary incontinence BPA.



3. Review the screening question with the patient.



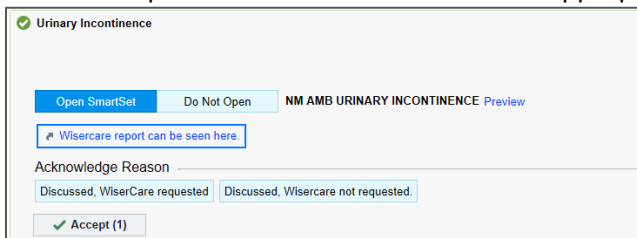
4. Select the appropriate Patient Response. Use the paper icon to document a comment, as needed.

NOTE: Patients that have an active MyNM account and respond to the screening question as Yes, and I would like to learn about possible treatments, will receive a link in their MyNM account to an optional interactive Urinary Incontinence Education Module.

Review the SmartSet

The urinary incontinence BPA contains the NM AMB Urinary Incontinence SmartSet. The NM AMB Urinary Incontinence SmartSet contains related referrals, medications, patient instructions, and diagnoses.

1. Select the Open SmartSet button or select an appropriate Acknowledge Reason.



NOTE: If the patient has already completed the educational module, select the WiserCare report hyperlink to view the WiserCare Urinary Incontinence report.

2. Select the Accept button.
3. Place orders as appropriate from the SmartSet.
4. Sign the SmartSet.

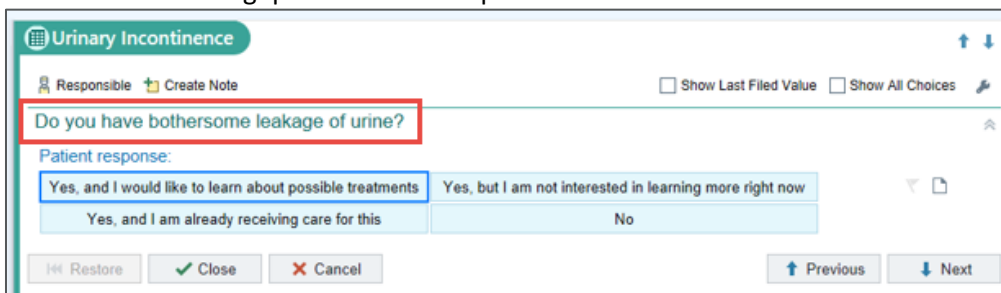
Review the Screening Activity

If a patient does not complete the MyNM pre-visit questionnaire regarding urinary incontinence, screening can also be completed by clinical staff or clinicians at any time during the rooming process from within the Screening activity.

1. Navigate to the Urinary Incontinence section within the Screening activity.



2. Review the screening question with the patient.



3. Select the appropriate Patient Response. Use the paper icon to document a comment, as needed.

NOTE: Patients that have an active MyNM account and respond to the screening question as Yes, and I would like to learn about possible treatments, will receive a link in their MyNM account to an optional interactive Urinary Incontinence Education Module.

Review the Urinary Incontinence Report

Upon a patient completing the Urinary Incontinence Education module, a WiserCare Urinary Incontinence report will generate. The report is compiled from the patient's responses to the type of incontinence symptoms, treatment goals, and preferences for the pros and cons of different treatments. The report will generate suggested treatment options to address urinary incontinence based on the patient's responses.

Urinary Incontinence Report

About this report
Through a Northwestern initiative to address urinary incontinence in women, this patient screened positive for urinary incontinence and completed an online instrument to identify treatment options.

Your patient has described the following treatment goals:

Your patient has symptoms of incontinence most consistent with:
Urgency Incontinence

In the past, your patient has tried the following treatments:

Treatment options available through your office:

Your patient is interested in advanced treatments, available through referral, for urgency urinary incontinence. Please place a urogynecology referral order.

Your patient is not interested at this time in advanced treatments, available through referral, for stress urinary incontinence.

Your patient's treatment preferences prioritize:
Avoiding injections in the bladder or urethra, Avoiding placement of a permanent device, Avoiding medication side effects

The treatments that are most consistent with these preferences are:
Bladder re-training
Lifestyle changes
Pelvic floor physical therapy

Sample WiserCare Urinary Incontinence Report

NOTE: A result message regarding the report will also automatically send to the patient's primary care provider (PCP) In Basket.

View the Report

The report will appear in the Other Orders tab of the patient's Chart.

1. Select the Other Orders tab within the Chart Review activity.
2. Under the Description column, select WiserCare Urinary Incontinence to view the report.

Chart Review			
<div> <div>← →</div> <div>SnapShot</div> <div>Chart Review</div> <div>Order Inquiry</div> <div>Review Flowsheets</div> <div>Results</div> <div>History</div> <div>Implants</div> <div>Communications</div> <div>Synopsis</div> <div>Medications</div> </div>			
<div> <div>Encounters</div> <div>Notes</div> <div>Labs</div> <div>Imaging</div> <div>Cardiology</div> <div>Microbiology</div> <div>Path</div> <div>Procedures</div> <div>Therapy</div> <div>Other Orders</div> <div>Meds</div> </div>			
<div> <div>Preview</div> <div>Refresh (11:10 AM)</div> <div>Select All</div> <div>Deselect All</div> <div>Review Selected</div> <div>Route</div> <div>Remove from Bookmarks</div> <div>Patient Sh</div> </div>			
<div> <div>Filters</div> </div>			
<div> <div>Medications and orders also exist in active treatment plans: Blood Admin Therapy, ONCOLOGY SUPPORTIVE CARE, Infusion Treatment 1</div> </div>			
Date	Description	Status	Auth Provider
Recent			
03/17/2023	WiserCare Urinary Incontinence	Completed - Final result	Non-Staff, Physician

Review the Female Urinary Incontinence Screening Tools

Impacted Locations	RMG
Intended Audience	Clinical support

Female urinary incontinence is common, and frequently results in bothersome symptoms. This tip sheet outlines the available screening tools to help improve the detection of urinary incontinence in females as to provide better patient education and treatment.

Review the MyNM Pre-Visit Screening Questionnaire

Female patients with an active MyNM account who are not already diagnosed with urinary incontinence and also have an upcoming scheduled annual physical or wellness exam, will receive a pre-visit questionnaire regarding urinary incontinence in their MyNM portal.

Urinary Incontinence

For an upcoming appointment with **Stephen D. Persell, MD** on 5/3/2023

Bothersome leakage or urine is very common. As many as half of women have urinary incontinence at some time in their life. There are several type of urinary incontinence and several different kinds of treatment available.

Yes, and I would like to learn about possible treatments

Yes, but I am not interested in learning more right now

Yes, and I am already receiving care for this

No

Continue

Finish later


Cancel

NOTE: Patients that select Yes, and I would like to learn about possible treatments, will receive a link to an online interactive educational module regarding urinary incontinence.

Review the Screening Activity

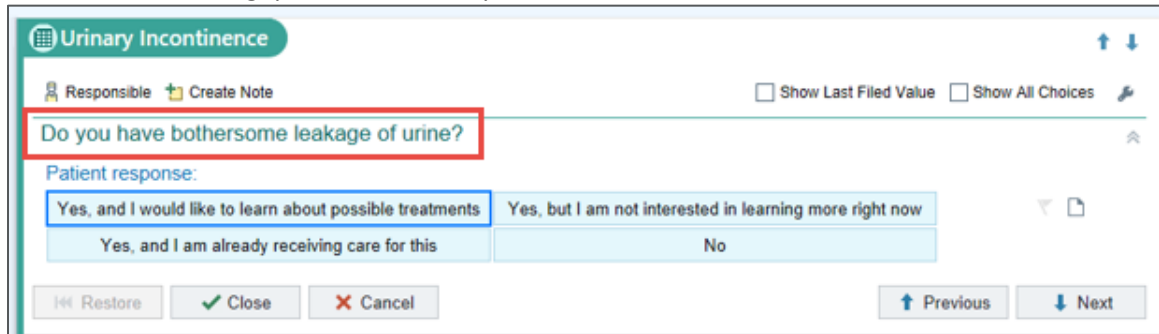
If a patient does not complete the MyNM pre-visit questionnaire regarding urinary incontinence, screening can also be completed by clinical staff at any time during the rooming process from within the Screening activity.

1. Navigate to the Urinary Incontinence section within the Screening activity.




The screenshot shows the 'Screening' activity interface. At the top, there are tabs for 'Care Teams', 'Request Outside Records', 'Problem List', 'Allergies', 'Immunization', 'Growth Chart', 'Doc Flowsheet', 'Medications', and 'More'. The 'More' dropdown menu is open, showing various screening options. The 'Urinary Incontinence' option is highlighted with a red box.

2. Review the screening question with the patient.



The screenshot shows the 'Urinary Incontinence' screening question. The question is 'Do you have bothersome leakage of urine?'. Below the question, there are four patient response options: 'Yes, and I would like to learn about possible treatments', 'Yes, but I am not interested in learning more right now', 'Yes, and I am already receiving care for this', and 'No'. The first option is highlighted with a blue box. At the bottom, there are buttons for 'Restore', 'Close', 'Cancel', 'Previous', and 'Next'.

NOTE: It is suggested to use the following scripting to introduce the potentially sensitive subject, prior to asking the Urinary Incontinence BPA question: Bothersome leakage of urine is very common. As many as half of all woman have urinary incontinence at some time in their life. There are several types of urinary incontinence and several different kinds of treatment available.

3. Select the appropriate Patient Response. Use the paper  icon to document a comment, as needed.

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No

Continue

Finish later

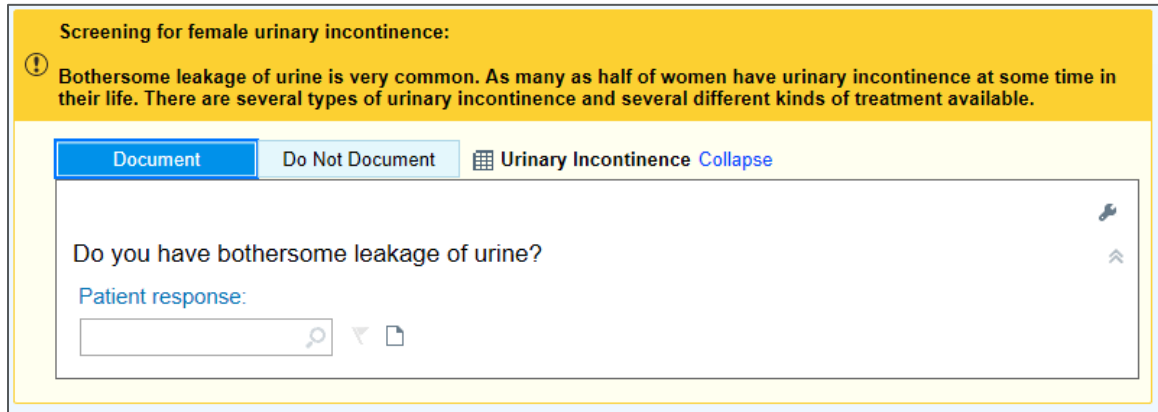
Cancel

NOTE: Patients that select Yes, and I would like to learn about possible treatments, will receive a link to an online interactive educational module regarding urinary incontinence.

Review the Best Practice Advisory

If a patient does not complete the MyNM pre-visit questionnaire regarding urinary incontinence, a Screening for female urinary incontinence best practice advisory (BPA) will appear in the patient's chart.

1. Navigate to the Best Practice Advisories section within the Rooming activity.
2. Select the Screening for female urinary incontinence BPA.



Screening for female urinary incontinence:

ⓘ Bothersome leakage of urine is very common. As many as half of women have urinary incontinence at some time in their life. There are several types of urinary incontinence and several different kinds of treatment available.

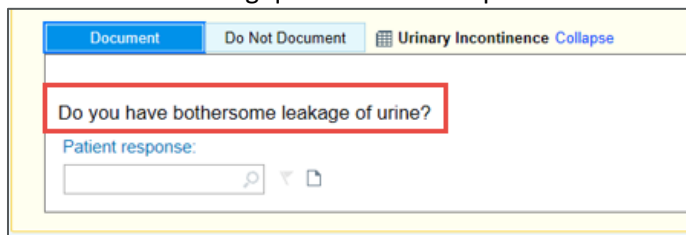
Document Do Not Document **Urinary Incontinence Collapse**

Do you have bothersome leakage of urine?

Patient response:

🔍 ▼ 📄

3. Review the screening question with the patient.



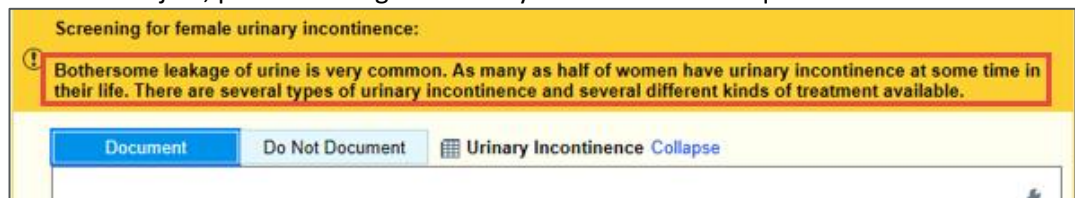
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Do you have bothersome leakage of urine?

Patient response:

🔍 ▼ 📄

NOTE: It is suggested to use the scripting provided within the BPA to introduce the potentially sensitive subject, prior to asking the Urinary Incontinence BPA question.



Screening for female urinary incontinence:

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Document Do Not Document **Urinary Incontinence Collapse**

4. Select the appropriate Patient Response. Use the paper 📄 icon to document a comment, as needed.

Review the Screening Activity

If a patient does not complete the MyNM pre-visit questionnaire regarding urinary incontinence, screening can also be completed by clinical staff at any time during the rooming process from within the Screening activity.

1. Navigate to the Urinary Incontinence section within the Screening activity.

The screenshot shows the 'Screening' menu in the Epic EMR system. The menu includes various screening tools such as 'Care Teams', 'Request Outside Records', 'Problem List', 'Allergies', 'Immunization', 'Growth Chart', 'Doc Flowsheet', 'Medications', 'More', 'Abuse Indicators', 'Hearing/Vision', 'Cognitive Function', 'Depression Screen (PHQ2/9)', 'Anxiety Screen (GAD-7)', 'Travel Screening', 'Alcohol Use Screening (AUDIT-C)', 'Columbia Suicide Screening Tool', 'ORT Screening', and 'Diabetic Foot Exam'. The 'Urinary Incontinence' option is highlighted with a red box.

2. Review the screening question with the patient.

The screenshot shows the 'Urinary Incontinence' screening question in the Epic EMR system. The question is 'Do you have bothersome leakage of urine?'. Below the question, there are four response options: 'Yes, and I would like to learn about possible treatments', 'Yes, but I am not interested in learning more right now', 'Yes, and I am already receiving care for this', and 'No'. The first response option is highlighted with a blue box. At the bottom of the screen, there are buttons for 'Restore', 'Close', 'Cancel', 'Previous', and 'Next'.

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