The Case of the Forgotten Towels

Improving Skin Care and MDRO Prevention in Long-Term Care



The Case

They put on gloves and begin the bed bath.







The CNA realizes they forgot to bring in towels to dry the resident. They do not want the resident to get cold, so they stop the bath, position the resident safely, and rush out of the room.



The CNA did not remove their gloves upon leaving the room. They used their gloved hands to touch the laundry cart. When they return to the resident's room, they do not practice hand hygiene or put on new gloves.

Knowledge Check Questions

- 1. What should the CNA have done differently?
- A. Remove their gloves before leaving the room.
- B. Use alcohol hand rub before leaving the room.
- C. Use alcohol hand rub when entering the room and before putting on gloves.
- D. All of the above.

- 2. How could the CNA's actions lead to spreading pathogens?
- A. Pathogens on their gloves may now be on the laundry cart (environment).
- B. Pathogens on the laundry cart may now be on their gloves (healthcare personnel).
- C. Pathogens on their gloves (from the laundry cart) may now be spread to the resident.
- D. Hand hygiene is not needed when wearing gloves because gloves do not transmit germs.
- E. A. B. and C.

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