When planning an environmental cleaning (EVC) monitoring program, it is crucial to decide who should carry out the monitoring. This document evaluates various roles suitable for the task, and outlines advantages and disadvantages.

Effective sharing of data and feedback in a constructive and collaborative process to staff and leaders is crucial. Establishing transparency and trust are vital for improvement.

## Infection Control Practitioner

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| **Advantages** | **Disadvantages** |
| * Objective, impartial * Has vested interest in accurate results * Understands the importance of the task * Experienced in giving constructive feedback | * Time and resource intensive * Tends to have many competing priorities and commitments |

## Unit Nurse

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| **Advantages** | **Disadvantages** |
| * Improves teamwork between Nursing and EVC * Clarifies cleaning responsibilities * Capable of monitoring on all shifts | * Feedback may or may not be constructive * Has competing nursing priorities * Will require additional training |

## EVC Supervisor

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| **Advantages** | **Disadvantages** |
| * Better feedback and accountability between EVC associates and supervisor * Well-positioned to identify issues | * Potential for bias * Will need to ensure that data is shared outside of the EVC team |

## EVC Associate

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| **Advantages** | **Disadvantages** |
| * Encourages ownership and improvement * Can easily identify issues with the process * Capable of monitoring all shifts | * Potential for bias * Peer-to-peer monitoring and feedback can be challenging and sensitive |

## “Secret Shopper”

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| **Advantages** | **Disadvantages** |
| * Reduces Hawthorne Effect—people changing behavior when they know they’re being observed | * Requires significant oversight * May require frequent turnover for anonymity * Will requires training of shoppers |

## Mixed: Nurse and EVC associate

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| **Advantages** | **Disadvantages** |
| * Clarifies cleaning responsibilities * Shared sense of accountability * Two-way feedback | * Can lead to lack of ownership * Will need to ensure respectful and constructive feedback exchange |

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