



Agency for Healthcare Research and Quality

## Summit on Research Priorities for Patient Safety Improvement

December 2-3, 2020  
12:00 p.m. – 5:30 p.m.

### AGENDA

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#### December 2, 2020

- 12:00 p.m. – 12:20 p.m.     **Leader’s Intent**  
Speakers: Gopal Khanna, AHRQ  
Peter Pronovost, University Hospitals
- 12:20 p.m. – 12:45 p.m.     **Introductions/Acknowledgments and Roundtable Review**  
Speaker: Jeff Brady, AHRQ
- 12:45 p.m. – 1:00 p.m.     **Agenda Review**  
Facilitator: Sharon Benjamin, The Clearing
- 1:00 p.m. – 1:30 p.m.     **Breakout Session 1: COVID**
1. What are the major threats/changes that COVID has imposed on [setting of care]?
  2. What solutions seem most promising to address threats and challenges imposed by COVID?
  3. What have we learned from COVID that can make the healthcare system more responsive and resilient to new threats?
  4. What are research questions you haven’t been given the opportunity to ask elsewhere pertaining to this session?
- 1:30 p.m. – 1:50 p.m.     **Breakout Session 1: Debrief**  
Facilitator: Yasmeen Burns, The Clearing
1. What is the most important research question?
  2. What is going to help the most people in the shortest timeframe?
  3. What was the boldest idea?
- 1:50 p.m. – 2:10 p.m.     **Break**

2:10 p.m. – 2:40 p.m.

### **Breakout Session 2: Measurement and Data Challenges**

1. Do we know enough about the full spectrum of patient safety harms in this specific setting and how to measure them?
  - a. What events or types of events do we still need to explore?
2. Are measurement systems capable of capturing issues related to transitions across settings? If so, how?
3. How can measurement output be most impactful? E.g.: quality improvement, public reporting, and incentive programs and accountability?
4. What is the role of standardization (versus innovation) of patient safety measurement?
5. What are research questions you haven't been given the opportunity to ask elsewhere pertaining to this session?

2:40 p.m. – 3:00 p.m.

### **Breakout Session 2: Debrief**

Facilitator: Yasmeen Burns, The Clearing

1. What is the most important research question?
2. What is going to help the most people in the shortest timeframe?
3. What was the boldest idea?

3:00 p.m. – 3:30 p.m.

### **Breakout Session 3: Patient Safety and Digital Healthcare (including Telehealth)**

1. What new patient safety problems might be emerging as a result of digital healthcare?
2. What patient safety problems might digital healthcare be able to help improve?
3. Telehealth:
  - a. "Fit for purpose?"
  - b. What are the minimum foundational requirements for a patient to be safe with the use of telehealth?
    - i. Patient perceptions: privacy, trust in provider, etc.
    - ii. Expansion of telehealth—how, when, where patient wants to be met (depends on generation)
4. How to incorporate data from new digital sources (such as wearables, etc.)?
5. What are research questions you haven't been given the opportunity to ask elsewhere pertaining to this session?

- 3:30 p.m. – 3:50 p.m. **Breakout Session 3: Debrief**  
Facilitator: Yasmeen Burns, The Clearing
1. What is the most important research question?
  2. What is going to help the most people in the shortest timeframe?
  3. What was the boldest idea?
- 3:50 p.m. – 4:10 p.m. **Break**
- 4:10 p.m. – 4:45 p.m. **What's Emerging**  
Facilitators: Sharon Benjamin, The Clearing  
Yasmeen Burns, The Clearing
- 4:45 p.m. – 5:05 p.m. **Day 1 Closing**  
Speaker: Jeff Brady, AHRQ
- 5:05 pm **Adjourn for Happy Hour and Informal Conversation**

## **December 3, 2020**

- 12:00 p.m. – 12:45 p.m. **Welcome Back and Level-Set**  
Speakers: Jeff Brady, AHRQ  
Facilitator: Sharon Benjamin, The Clearing
- 12:45 p.m. – 1:25 pm. **Crowdsource Emerging Questions**  
Facilitator: Sharon Benjamin, The Clearing
- 1:25 p.m. – 1:40 p.m. **Gallery Walk of Graphic Recordings**
- 1:40 p.m. – 2:00 p.m. **Break**
- 2:00 p.m. – 2:30 p.m. **Breakout Session 4: Implementation**
1. How can research findings be most effectively applied in practice?
    - a. What level of scientific rigor is needed to match intended use?
    - b. How to garner C-Suite buy in?
    - c. How can Learning Health Systems model most effectively facilitate, guide, and drive implementation?
  2. What are the most important facilitators and barriers to implementing patient safety practices? (as summarized in Making Healthcare Safer III)
    - a. How do issues such as: burnout; culture, leadership and governance; other; impact implementation?
  3. What are research questions you haven't been given the opportunity to ask elsewhere pertaining to this session?

2:30 p.m. – 2:50 p.m.

**Breakout Session 4: Debrief**

Facilitator: Yasmeen Burns, The Clearing

1. What is the most important research question?
2. What is going to help the most people in the shortest timeframe?
3. What was the boldest idea?

2:50 p.m. – 3:20 p.m.

**Breakout Session 5: How to Make the Biggest Impact**

1. Return on investment—do we have enough information about this for each of the different patient safety problems and practices?
2. If this information is sufficient, how is it utilized?
3. What should be included in the scope when considering ROI: e.g., Medical liability ROI, hospitalization costs, ambulatory care visits?
4. Does the research output enable applications in operational settings/situations?
5. What are research questions you haven't been given the opportunity to ask elsewhere pertaining to this session?

3:20 p.m. – 3:40 p.m.

**Breakout Session 4: Debrief**

Facilitator: Yasmeen Burns, The Clearing

1. What is the most important research question?
2. What is going to help the most people in the shortest timeframe?
3. What was the boldest idea?

3:40 p.m. – 4:00 p.m.

**Break**

4:00 p.m. – 4:50 p.m.

**Synthesis of Priorities: Confirm, Compare, Refine; Cross-cutting themes**

Facilitators: Sharon Benjamin, The Clearing  
Yasmeen Burns, The Clearing

1. What is the most important research question?
2. What is going to help the most people in the shortest timeframe?
3. What is the boldest idea?
4. What feels missing
5. What excited you the most?
6. What questions do you still have?

4:50 p.m. – 5:00 p.m.

**Day 1 Closing**

Speaker: Jeff Brady, AHRQ

5:00 pm

**Adjourn the Summit**