

AHRQ's Healthcare Extension Service, State-based Solutions to Healthcare Improvement

Inputs

AHRQ

Fund up to 15 Healthcare Extension Cooperatives, a National Coordinating Center & a National Evaluation Center over 5 years

Healthcare Extension Cooperatives

- **Commitments** from state Medicaid programs and safety net healthcare delivery organizations to align and coordinate an improvement initiative
- **Collaborative relationships** with local or community-based organizations and patient representatives
- **Experience and resources** for facilitating successful healthcare delivery improvement
- **Infrastructure** to provide and evaluate extension services

National Coordinating Center (NCC)

- **Expertise** in providing a wide range of technical assistance (TA) services
- **Expertise** in convening learning networks and facilitating learning across participants
- **Resources and expertise** for convening and facilitating multistakeholder and federal working groups
- **Working knowledge** of evidence-based tools and resources developed by AHRQ, PCORI, and other organizations

National Evaluation Center (NEC)

- **Expertise** in data, measurement, and multi-method evaluation

Activities

AHRQ

- **Provide guidance** to cooperative agreement grantees coordinating AHRQ resources and activities to support the healthcare extension program

Healthcare Extension Cooperatives

- **Convene** and facilitate a Multistakeholder Council with equitable participation to align programs and payers
- **Co-develop** healthcare extension services with stakeholders and identify locally appropriate and targeted improvements to healthcare quality and equity
- **Facilitate and provide** implementation support through workforce training, education, and other direct assistance from healthcare extension agents
- **Monitor, evaluate and provide feedback** on the success of the Cooperative and its initiative
- **Collaborate with NEC and NCC** to facilitate learning across the Cooperatives

NCC

- **Provide** TA to support Cooperative activities
- **Facilitate** cross-Cooperative learning networks to share best practices
- **Convene** a data and measurement workgroup to harmonize data collection tools, methodologies, and analytic processes
- **Provide** access to evidence-based tools and resources from AHRQ, PCORI, and other organizations
- **Provide** communications and dissemination expertise to Cooperatives and AHRQ
- **Convene** a federal interagency workgroup

NEC

- **Conduct formative and summative rapid cycle evaluation** with monitoring and feedback of actionable data for ongoing program improvement

Outputs and Outcomes

Outputs

- **Increased capacity** to provide healthcare extension services
- **Engagement of and coordination between** key stakeholders across multiple sectors to support improvement
- **Increased delivery of evidence-based improvements** in safety net healthcare delivery organizations
- **Continuous learning and refinement** of improvement initiatives

Outcomes

- **Increased national capacity** for PCOR evidence-based improvements
- **A PCOR workforce** of diverse healthcare extension agents
- **Increase speed** of adoption of PCOR evidence into safety net healthcare delivery organizations
- **Improved alignment** between policy makers, payers, medical providers, community partners, and patients in transforming equitable patient-centered healthcare
- **Increased trust** in the health care system among providers, diverse community members, patients, and their families
- **Increased availability and delivery of quality care** for patients in the safety net
- **Increased knowledge** of healthcare extension service delivery

Population health impact

Reduced healthcare disparities through increased access to affordable, equitable, safe, and high-quality whole-person care