

Table 8 – Evidence for the Relationship between Readmission and Quality of Care

Type of Evidence	Key Findings	Citation
Readmission and Quality of Care Coordination, Discharge, and Care Transition Processes		
Meta-analysis	<p>Investigators reviewed randomized controlled studies of structured telephone support or telemonitoring compared with standard practice for patients with congestive heart failure (CHF) in order to quantify the effects of these interventions as compared with standard care.</p> <p>Study participants were ≥ 18 years old and had a definitive diagnosis of CHF. The mean age of the participants ranged from 44.5 years to 78 years old. Eligible studies had readmission rates as the primary outcome.</p> <p>Of the eligible studies, 16 evaluated structured telephone support (5,613 patients), 11 evaluated telemonitoring (2,710 patients), and 2 tested both interventions. Structured telephone support (relative risk (RR) 0.77 [95% CI 0.68 to 0.87], $p < 0.0001$) and telemonitoring (RR 0.79 [95% CI 0.67 to 0.94], $p = 0.008$) reduced chronic heart failure-related hospitalizations.</p>	<p>Inglis SC, Clark RA, McAlister FA, Ball J, Lewinter C, Cullington D, Stewart S, Cleland JG. Structured telephone support or telemonitoring programmes for patients with chronic heart failure. <i>Cochrane Database Syst Rev Online</i>. 2010;(8):CD007228.⁴⁰</p>
Meta-analysis	<p>Investigators reviewed 18 studies with data from 8 countries to evaluate the effect of comprehensive</p>	<p>Phillips CO, Wright SM, Kern DE, Singa RM, Shepperd S, Rubin HR. Comprehensive discharge planning with</p>

	<p>discharge planning plus post-discharge support on readmission rates in patients with CHF.</p> <p>Eligible studies were English-language publications of randomized controlled clinical trials with detailed descriptions of interventions intended to modify hospital discharge for older inpatients. The mean age of participants in each study was greater than or equal to 55 years. Eligible studies specifically addressed CHF, described components for inpatient care plus post-discharge support, compared the effects with routine care, and reported readmission rates as the primary outcome.</p> <p>Patients with CHF who received comprehensive discharge planning plus post-discharge support had fewer readmissions than controls who received routine care (555/1,590 vs. 741/1,714; RR 0.75 [95% CI 0.64 to 0.88]).</p>	<p>postdischarge support for older patients with congestive heart failure: a meta-analysis. <i>JAMA</i>. 2004;291(11):1358–1367.³³</p>
<p>Meta-analysis</p>	<p>Investigators identified controlled trials or systematic reviews that assessed interventions targeting hospitalized patients and measured readmission rates. The search yielded 2,776 articles including 378 systematic reviews, 7 of which were published after</p>	<p>Scott IA. Preventing the rebound: improving care transition in hospital discharge processes. <i>Aust Health Rev</i>. 2010;34(4):445–451.⁴¹</p>

	<p>2000 and served as key sources of data.</p> <p>Eligible studies were controlled trials or systematic reviews that reported data on interventions targeting adult hospitalized patients and measured readmission rates.</p> <p>Intense self-management and transition coaching of patients at high risk of readmission, and the use of home visits or telephone support for patients with heart failure were the only single-component strategies consistently associated with reduced readmissions.</p> <p>The meta-analysis suggested discharge processes are effective in reducing readmissions if they include the following components: 1) early assessment of discharge needs and medication reconciliation; 2) enhanced patient education; 3) early post-acute follow-up within 24-72 hours for high risk patients; 4) early post-discharge nurse or pharmacist phone calls or home visits to confirm understanding of follow-up plans; and 5) appropriate referral for home care and community support services when needed.</p>	
Meta-analysis	Investigators reviewed 24 randomized controlled trials that compared an	Shepperd S, Lannin NA, Clemson LM, McCluskey A, Cameron ID, Barras SL.

	<p>individualized discharge plan with routine non-tailored discharge care in an elderly population of hospitalized patients who had been admitted with a medical diagnosis.</p> <p>In the 12 trials that analyzed readmissions to the hospital within three months of discharge, patients who received discharge planning were readmitted at a reduced rate (RR 0.82 [95% CI 0.73 to 0.92]) compared with those patients who received routine non-tailored discharge care.</p>	<p>Discharge planning from hospital to home. <i>Cochrane Database Syst Rev Online</i>. 2013;1:CD000313.⁶⁴</p>
<p>Meta-analysis</p>	<p>Investigators reviewed and reanalyzed data from 10 randomized controlled trials of heart failure care management programs to determine how program delivery methods contribute to patient outcomes. The 10 trials assessed the effect of chronic care management programs for heart failure patients discharged from a recent hospital stay on readmission rates.</p> <p>Study participants were adult patients with heart failure who had recently been discharged from the hospital.</p> <p>Patients enrolled in chronic care management programs using a multi-disciplinary team approach had</p>	<p>Sochalski J, Jaarsma T, Krumholz HM, Laramée A, McMurray JJV, Naylor MD, Rich MW, Riegel B, Stewart S. What works in chronic care management: the case of heart failure. <i>Health Aff (Millwood)</i>. 2009;28(1):179–189.³¹</p>

	<p>significantly fewer hospital readmissions than routine care patients and experienced a 2.9% reduction in readmissions per month.</p> <p>In-person communication rather than telephonic communication led to a significant reduction of 2.5% fewer readmissions per month.</p>	
<p>Randomized controlled trial</p>	<p>Investigators studied 121 patients with CHF to determine the effectiveness of a targeted inpatient CHF education program coupled with comprehensive discharge planning and immediate outpatient reinforcement through a coordinated nurse-driven home health care program on reducing readmission rates and cost.</p> <p>Study participants were over 50 years old, admitted to a single hospital site with a primary diagnosis of CHF, and able to participate in home health care after discharge.</p> <p>Members of the intervention group had an 11.4% readmission rate within 6 months, compared with a 44.2% readmission rate in the control group ($p = 0.01$). 30-day readmission rates were lower in the intervention group, as well (6.0% vs. 22.1% in the control group; $p = 0.01$).</p>	<p>Anderson C, Deepak BV, Amoateng-Adjepong Y, Zarich S. Benefits of comprehensive inpatient education and discharge planning combined with outpatient support in elderly patients with congestive heart failure. <i>Congest Heart Fail.</i> 2005;11(6):315–321.⁶⁵</p>

<p>Randomized controlled trial</p>	<p>Investigators studied 122 patients at a single hospital to test the effectiveness of a low-cost discharge intervention. The control group received the standard discharge protocol. The intervention group received:</p> <ol style="list-style-type: none"> 1) a comprehensive, user-friendly patient discharge form; 2) electronic transfer of the patient discharge form to nurses at the primary care provider site; 3) telephone contact by a primary care nurse; and 4) primary care provider review and modification of the discharge-transfer plan. <p>Participants had an established relationship with their PCP, defined as having had 2 or more visits with their PCP or one visit with their PCP and at least 2 RN contacts within the prior year. Only patients discharged to home were included in the analysis, and the average age of the patients in the intervention group was 58 years old.</p> <p>Four patients (8.5%) in the intervention group (n = 47) were readmitted within 31 days compared with 14 patients (14.0%) in the historical control group (n = 100) (p = 0.34), and 4 patients (8.2%) in the concurrent control group (n = 49) (p = 0.96).</p> <p>Results from the</p>	<p>Balaban RB, Weissman JS, Samuel PA, Woolhandler S. Redefining and redesigning hospital discharge to enhance patient care: a randomized controlled study. <i>J Gen Intern Med.</i> 2008;23(8):1228–1233.⁶⁶</p>
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	<p>intervention show that a systematic transfer of patient care to the primary care provider is an integral part of the discharge process and can lead to a reduction in readmission rates and improved outcomes.</p>	
<p>Randomized controlled trial</p>	<p>Investigators identified 750 patients at the time of hospitalization and randomized them to receive routine care or a care transition intervention. The intervention consisted of: 1) tools to promote cross-site communication; 2) encouragement to take a more active role in self-care; and 3) continuity across settings and guidance from a transition coach. Readmission rates were measured at 30, 90, and 180 days.</p> <p>Eligible patients were 65 years old or older, admitted to the participating delivery system's contract hospital during the study period for a non-psychiatric condition, and community dwelling (i.e., not from a long-term care facility). They had to reside within a predefined geographic radius of the hospital, have access to a working telephone, be English speaking, show no documentation of dementia in the medical record, and have no plans to enter hospice.</p>	<p>Coleman EA, Parry C, Chalmers S, Min S-J. The care transitions intervention: results of a randomized controlled trial. <i>Arch Intern Med.</i> 2006;166(17):1822–1828.³⁵</p>

	<p>Patients in the intervention group had lower readmission rates at 30 days (8.3% vs. 11.9%, $p = 0.048$) and at 90 days (16.7% vs. 22.5%, $p = 0.04$) than control subjects. Patients in the intervention group also had lower readmission rates for the same condition that precipitated the index hospitalization at 90 days (5.3% vs. 9.8%, $p = 0.04$), and at 180 days (8.6% vs. 13.9%, $p = 0.046$) than patients in the control group.</p>	
<p>Randomized controlled trial</p>	<p>Investigators performed a randomized controlled trial to evaluate the effectiveness of an early discharge planning protocol on reducing hospital readmission rates. The intervention was initiated on day 3 of the hospital stay for the experimental group ($n = 417$). Patients in the control group ($n = 418$) received service only upon referral by medical staff, averaging the 9th day of the hospital stay, with some patients not receiving the service at all.</p> <p>Eligible patients for the experimental group had been admitted to medical, neurologic, or surgical services at the Department of Veteran Affairs Medical Center in Seattle, WA during a 21-month period. Forty-four percent of patients in the experimental group and 47% of patients</p>	<p>Evans RL, Hendricks RD. Evaluating hospital discharge planning: a randomized clinical trial. <i>Med Care.</i> 1993;31(4):358–370.⁶⁷</p>

	<p>in the control group were 70 years old or older.</p> <p>Fewer patients in the experimental group were readmitted during the month post-discharge (24% vs. 35%, $p < 0.001$). This trend toward fewer readmissions in the experimental group was also observed at 9 months (55% vs. 61%, $p = 0.08$), and the average length of stay during rehospitalization was significantly less for patients in the intervention group.</p>	
<p>Randomized controlled trial</p>	<p>Investigators randomized 749 hospitalized patients at a single institution to receive routine care or an intervention consisting of a nurse discharge advocate who worked with patients during their hospital stay to arrange follow-up appointments, confirm medication reconciliation, and conduct patient education with an individualized instruction booklet that was also sent to the patient's primary care provider. A clinical pharmacist called the patients 2 to 4 days after discharge to reinforce the discharge plan and review medications.</p> <p>Eligible patients were English-speaking, 18 years old or older, had access to a telephone and had plans to be discharged to a U.S. community.</p>	<p>Jack BW, Chetty VK, Anthony D, Greenwald JL, Sanchez GM, Johnson AE, Forsythe SR, O'Donnell JK, Paasche-Orlow MK, Manasseh C, Martin S, Culpepper L. A reengineered hospital discharge program to decrease rehospitalization: a randomized trial. <i>Ann Intern Med.</i> 2009;150(3):178–187.⁶⁸</p>

	<p>Patients in the intervention group (n = 370) had a lower rate of hospitalization than those receiving routine care (n = 368) (0.314 vs. 0.451 visit per person per month; incidence rate ratio 0.695 [95% CI 0.515 to 0.937], p = 0.009). The intervention was most effective among participants who had been previously hospitalized during the 6 months before the index admission (p = 0.014).</p>	
<p>Randomized controlled trial</p>	<p>Investigators studied 41 medical inpatients at a single hospital to determine the effectiveness of a supplemental care bundle implemented by hospital-based care coordinators and clinical pharmacists working with the study team. The intervention began within 24 hours of a patient's enrollment and continued up to 1 week after hospital discharge.</p> <p>Eligible patients were 70 years old or older, used 5 or more medications regularly, had 3 or more chronic comorbid conditions, required assistance in 1 or more activities of daily living, lived at home or in assisted living prior to admission, and had a reasonable expectation of returning to the same environment after discharge.</p>	<p>Koehler BE, Richter KM, Youngblood L, Cohen BA, Prengler ID, Cheng D, Masica AL. Reduction of 30-day postdischarge hospital readmission or emergency department (ED) visit rates in high-risk elderly medical patients through delivery of a targeted care bundle. <i>J Hosp Med.</i> 2009;4(4):211–218.⁷⁰</p>

	<p>Intervention group readmission rates and ED visit rates were reduced at 30 days compared with the control group (10.0% vs. 38.1%, $p = 0.04$). For those patients who had a readmission or a post-discharge ED visit, the time interval to this event was longer in the intervention group compared with routine care patients (36.2 vs. 15.7 days, $p = 0.05$).</p>	
<p>Randomized controlled trial</p>	<p>Investigators studied 276 patients and 125 caregivers at a single site. Patients were randomized to receive either the hospital's routine discharge plan or the routine discharge plan plus a comprehensive, individualized discharge planning protocol developed specifically for elderly patients.</p> <p>Eligible patients were ≥ 70 years old with conditions falling into selected medical and surgical cardiac diagnostic-related groups (DRGs).</p> <p>During the initial 2-week period after discharge, 3 patients (4%) in the medical intervention group were readmitted, compared with 11 patients (16%) in the control group ($p = 0.02$). For the intervals from 2 to 6 weeks and from 6 to 12 weeks after discharge, the percentage of patients</p>	<p>Naylor M, Brooten D, Jones R, Lavizzo-Mourey R, Mezey M, Pauly M. Comprehensive discharge planning for the hospitalized elderly. A randomized clinical trial. <i>Ann Intern Med.</i> 1994;120(12):999–1006.⁶⁹</p>

	<p>readmitted was similar for the intervention and control groups. Cumulatively, 10% of patients in the medical intervention group were readmitted during the first 6 weeks after discharge compared with 23% of control patients ([95% CI for the difference, -25% to -1%], $p = 0.04$). Twelve weeks after discharge, 22% of the intervention group had been rehospitalized compared with 33% of the control group ([95% CI for the difference, -26% to 4%], $p = 0.15$).</p> <p>The number of elderly patients rehospitalized in the medical control group was >3 times higher than that of the intervention group during the first 2 weeks after discharge. Six weeks after the initial hospital discharge, the readmission rate for the medical intervention group was 10%, well below nationally reported figures for comparable medical DRGs, suggesting that the intervention was most effective in delaying or preventing rehospitalizations during the first 6 weeks after the initial hospital discharge.</p>	
<p>Randomized controlled trial</p>	<p>Investigators studied 239 patients with heart failure at 6 sites to evaluate the effectiveness of a transitional care intervention delivered by advanced</p>	<p>Naylor MD, Brooten DA, Campbell RL, Maislin G, McCauley KM, Schwartz JS. Transitional care of older adults hospitalized with heart failure: a randomized,</p>

	<p>practice nurses (APN). The intervention consisted of a 3-month APN-directed discharge planning and home follow-up protocol.</p> <p>Study participants were ≥ 65 years old.</p> <p>Time to first readmission or death was longer in intervention patients (log rank $X^2 = 5.0$, $p = 0.026$; Cox regression incidence density ratio = 1.65, [95% CI 1.13 to 2.40]). At 52 weeks, patients in the intervention group had fewer readmissions (104 vs. 162, $p = 0.047$).</p>	<p>controlled trial. <i>J Am Geriatr Soc.</i> 2004;52(5):675–684.³⁴</p>
<p>Randomized controlled trial</p>	<p>Investigators studied 282 patients with CHF at a single hospital site to evaluate the effectiveness of a nurse-directed, multidisciplinary intervention on readmission rates within 90 days of hospital discharge. The intervention consisted of comprehensive education for the patient and family, a prescribed diet, social-service consultation and planning for an early discharge, a review of medications, and intensive follow-up.</p> <p>Eligible patients were ≥ 70 years old, had a confirmed diagnosis of CHF, and had at least one of the following risk factors for early readmission: prior history of heart failure, four or more hospitalizations for any</p>	<p>Rich MW, Beckham V, Wittenberg C, Leven CL, Freedland KE, Carney RM. A multidisciplinary intervention to prevent the readmission of elderly patients with congestive heart failure. <i>N Engl J Med.</i> 1995;333(18):1190–1195.⁷¹</p>

	<p>reason in the preceding five years, or CHF precipitated by either an acute myocardial infarction or uncontrolled hypertension.</p> <p>Fifty-nine patients in the control group (42.1%) had at least one readmission during follow-up, as compared with 41 patients in the treatment group (28.9%; absolute reduction, 13.2%; [95% CI, 2.1% to 24.3%], $p = 0.03$). Multiple readmissions were more frequent in the control group (16.4%, vs. 6.3% in the treatment group; 95% CI for the difference, 2.8% to 17.4%; $p = 0.01$), such that the total number of readmissions during follow-up was reduced by 44.4% ($p = 0.02$).</p>	
<p>Prospective cohort study</p>	<p>Investigators conducted a prospective cohort study of parents surveyed using the care transitions measure, a survey that assesses components of discharge care to describe parent perceptions of their child's hospital discharge and assess the relationship between perceptions and hospital readmission.</p> <p>348 parents were surveyed, comprising a 5% random sample of parents or legal guardians of 11,910 hospitalized patients who were discharged from the hospital between March and October of 2010.</p>	<p>Berry JG, Ziniel SI, Freeman L, Kaplan W, Antonelli R, Gay J, Coleman EA, Porter S, Goldmann D. Hospital readmission and parent perceptions of their child's hospital discharge. <i>Int J Qual Health Care</i>. 2013;25(5):573–581.⁷⁴</p>

	<p>Twenty-eight children (8.1%) experienced a readmission. Children had a lower readmission rate (4.4 vs. 11.3%, $p = 0.004$) and lower adjusted readmission likelihood (OR 0.2 [95% CI 0.1 to 0.6]) when their parents strongly agreed ($n = 206$) with the statement, 'I felt that my child was healthy enough to leave the hospital' from the index admission.</p> <p>Parent perception of their child's health at discharge was associated with the risk of a subsequent, unplanned readmission.</p>	
<p>Retrospective cohort study</p>	<p>Investigators conducted a retrospective cohort study using the 2008 CMS Hospital Quality Alliance dataset linked to the 2007 American Hospital Association annual survey to examine the relationships among hospital characteristics, discharge processes, and readmission.</p> <p>The study cohort consisted of enrollees in Medicare fee-for-service who had been readmitted within 30 days for congestive heart failure or pneumonia.</p> <p>The study found a weak correlation ($r = 0.05$, $p < 0.001$) between performance on the two discharge measures: 1) the</p>	<p>Jha AK, Orav EJ, Epstein AM. Public reporting of discharge planning and rates of readmissions. <i>N Engl J Med.</i> 2009;361(27):2637–2645.⁷⁵</p>

	<p>adequacy of documentation in the medical chart that discharge instructions were provided to patients with CHF and 2) patient-reported experiences with discharge planning. Larger hospitals performed better on the chart-based measure, while smaller hospitals and those with higher nurse-staffing levels performed better on the patient-reported measure.</p> <p>The study found no association between performance on the chart-based measure and readmission rates among patients with CHF (readmission rates among hospitals performing in the highest quartile vs. the lowest quartile, 23.7% vs. 23.5%; $p = 0.54$) and only a very modest association between performance on the patient-reported measure and readmission rates for CHF (readmission rates among hospitals performing in the highest quartile vs. the lowest quartile, 22.4% vs. 24.7%; $p < 0.001$) and pneumonia (17.5% vs. 19.5%, $p < 0.001$).</p>	
<p>Retrospective cohort study</p>	<p>Investigators evaluated 48,538 patients who chose to participate in a telephonic intervention compared with patients who could not be reached by phone or declined to participate.</p>	<p>Costantino ME, Frey B, Hall B, Painter P. The influence of a postdischarge intervention on reducing hospital readmissions in a Medicare population. <i>Popul Heal Manag.</i> 2013.³⁸</p>

	<p>Study participants were adult members of Medicare Advantage who had an acute inpatient hospitalization followed by discharge to home.</p> <p>Of the 48,538 Medicare members who received the intervention, 4,504 (9.3%) were readmitted to the hospital within 30 days, as compared with 5,598 controls (11.5%, $p < 0.0001$). There was a direct correlation between the timing of the intervention and the rate of readmission: the closer the intervention to the date of discharge, the greater the reduction in number of readmissions.</p>	
<p>Retrospective cohort study</p>	<p>Investigators studied a state-wide intervention that provided transitional care to Medicaid beneficiaries after they had been discharged from the hospital.</p> <p>The study cohort consisted of 13,476 Medicaid beneficiaries of any age who had multiple or catastrophic chronic conditions and had been discharged alive from an in-state general hospital with a qualifying DRG code during July 2010–June 2011 and enrolled in a Community Care of North Carolina primary care medical home at the time of discharge or within thirty days of discharge.</p>	<p>Jackson CT, Trygstad TK, Dewalt DA, Dubard CA. Transitional care cut hospital readmissions for North Carolina Medicaid patients with complex chronic conditions. <i>Health Aff (Millwood)</i>. 2013;32(8):1407–1415.⁶¹</p>

	<p>Patients in the intervention group received comprehensive medication management, face-to-face self-management education for patients and families, and timely outpatient follow-up with a medical home that has been fully informed about the hospitalization and any clinical or social issues that complicate the patient's care.</p> <p>Patients who received the intervention were 20% less likely to experience a readmission during the subsequent year and experienced a significantly longer time between their initial discharge and their first readmission when compared with clinically similar patients who received routine care. In addition, transitional care patients were significantly less likely than others to have second and third readmissions.</p>	
<p>Retrospective cohort study</p>	<p>Investigators studied 818 patients at a single hospital to evaluate the effect of acute care for elders (ACE) units on readmission as compared with usual care. ACE units use an interdisciplinary team model to provide hospital care, in contrast to a multidisciplinary model used by the usual care unit in which providers from all disciplines deliver care but practice predominantly</p>	<p>Flood KL, Maclennan PA, McGrew D, Green D, Dodd C, Brown CJ. Effects of an acute care for elders unit on costs and 30-day readmissions. <i>JAMA Intern Med.</i> 2013;1-7.³²</p>

	<p>independently.</p> <p>Eligible patients were ≥ 70 years old, met inpatient admission criteria, and had either spent their entire hospitalization in the acute care for elders (ACE) unit or the usual care unit. Patients in the ACE unit experienced fewer readmissions within 30 days of discharge than those in the usual care unit (7.9% vs. 12.8%; $p = 0.02$).</p>	
Retrospective cohort study	<p>Investigators studied 30,272 patients enrolled in a chronic disease management program who had a hospital admission for any reason during 2008. Those who received a telephone call within 14 days of discharge and were not readmitted prior to that call comprised the intervention group. All other enrollees formed the comparison group.</p> <p>Study participants were adult members of a large commercial health plan with Medicare Advantage</p> <p>Receipt of a discharge call was associated with reduced rates of readmission: intervention group members were 23.1% less likely than the comparison group to be readmitted within 30 days of hospital discharge ($p = 0.043$).</p>	<p>Harrison PL, Hara PA, Pope JE, Young MC, Rula EY. The impact of postdischarge telephonic follow-up on hospital readmissions. <i>Popul Heal Manag.</i> 2011;14(1):27–32.²⁶</p>
Retrospective	Investigators studied the	Leschke J, Panepinto JA,

<p>cohort study</p>	<p>effect of a post-discharge follow-up visit on readmission in patients with sickle cell disease (SCD).</p> <p>Study participants consisted of adults and children enrolled in Wisconsin Medicaid between January 2003 and December 2007. Classification of SCD was based on disease specific ICD-9-CM codes. Patients also had to have an inpatient hospitalization with a discharge diagnosis of SCD or two outpatient visits at least 30 days apart with a diagnosis of SCD.</p> <p>Patients who had post-discharge follow-up within 30 days of hospital discharge were readmitted less often than those who did not. Fifteen (9.87%) of the 152 patients with at least 1 outpatient visit (within 30 days or prior to a rehospitalization) were rehospitalized compared with 55 (21.5%) of the 256 without an outpatient visit ($p < 0.01$).</p>	<p>Nimmer M, Hoffmann RG, Yan K, Brousseau DC. Outpatient follow-up and rehospitalizations for sickle cell disease patients. <i>Pediatr Blood Cancer</i>. 2012;58(3):406–409.⁷</p>
<p>Survey study</p>	<p>Investigators performed a cross-sectional study using a Web-based survey of hospitals to examine their reported use of specific hospital strategies intended to reduce readmissions for patients with heart failure.</p> <p>Eligible hospitals were enrolled in either the Hospital to Home National</p>	<p>Bradley EH, Curry L, Horwitz LI, Sipsma H, Wang Y, Walsh MN, Goldmann D, White N, Piña IL, Krumholz HM. Hospital strategies associated with 30-day readmission rates for patients with heart failure. <i>Circ Cardiovasc Qual Outcomes</i>. 2013;6(4):444–450.⁷²</p>

	<p>Quality Improvement Initiative or the State Action on Avoidable Rehospitalizations Initiative. Of the 658 eligible hospitals, 599 completed the survey.</p> <p>After adjusting for hospital teaching status, geographic location, and number of staffed beds, the investigators found that the following strategies were associated with lower 30-day hospital readmission rates: 1) partnering with community physicians or physician groups to reduce readmission; 2) partnering with local hospitals to reduce readmissions; 3) having nurses responsible for medication reconciliation; 4) arranging follow-up appointments before discharge; 5) having a process in place to send all discharge paper or electronic summaries directly to the patient's primary physician; and 6) assigning staff to follow up on test results that return after the patient is discharged. Hospitals that implemented more strategies had significantly lower 30-day readmission rates than those that only implemented one strategy.</p>	
Readmission and Quality of Disease Management		
Case-control study	Investigators assessed the relationship between readmission risk and quality of care via chart review	Ashton CM, Kuykendall DH, Johnson ML, Wray NP, Wu L. The association between the quality of inpatient care and

	<p>using condition-specific criteria for the admission work-up, evaluation and treatment, and discharge readiness.</p> <p>Study participants were adult male patients with diabetes, heart failure, or obstructive lung disease at 12 Veterans Administration (VA) hospitals in the southern United States between October 1, 1987 and September 30, 1989.</p> <p>Lower quality of inpatient care was associated with a higher risk of unplanned readmission within 14 days. Roughly 1 in 7 unplanned early readmissions in patients with diabetes, 1 in 5 in patients with heart failure, and 1 in 12 in patients with obstructive lung disease were attributable to substandard inpatient care after other explanatory variables were taken into account.</p>	<p>early readmission. <i>Ann Intern Med.</i> 1995;122(6):415–421.⁷⁶</p>
<p>Prospective pre-post observational study</p>	<p>Investigators developed an asthma care process model (CPM) with the primary goal of standardizing asthma care and improving quality and examined its effect on readmission. The model incorporated the 3 Children’s Asthma Care measures (CAC-1, -2, and -3) recommended by the Joint Commission to improve the quality of pediatric inpatient asthma care. The measures</p>	<p>Fassi BA, Nkoy FL, Stone BL, Srivastava R, Simon TD, Uchida DA, Koopmeiners K, Greene T, Cook LJ, Maloney CG. The Joint Commission Children’s Asthma Care quality measures and asthma readmissions. <i>Pediatrics.</i> 2012;130(3):482–491.⁵⁶</p>

	<p>required the following elements: 1) use of beta-agonists; 2) use of systemic corticosteroids; 3) provision of a home management plan that includes documentation of a follow-up appointment, environmental or other trigger control, a written action plan, and reliever and controller medications.</p> <p>Study participants were 1,865 children between the ages of 2 and 17 years old at a freestanding children's hospital.</p> <p>Increased compliance with the CAC measures was associated with a sustained decrease in readmissions. 6-month asthma readmission rates declined from an average of 17% to 12% ($p < 0.01$) post-implementation.</p>	
<p>Retrospective cohort study</p>	<p>Using data from the 2009-2010 IMS LifeLink dataset, investigators studied the relationship between quality of care processes and readmission.</p> <p>Study participants were 30,139 commercially-insured patients with diabetes who were aged 19 years or older.</p> <p>Patients who received at least one LDL test (OR 0.918, [95% CI 0.852 to 0.989], $p < 0.025$) and a ≥ 90-day supply of statins (OR</p>	<p>Chen JY, Ma Q, Chen H, Yermilov I. New bundled world: quality of care and readmission in diabetes patients. <i>J Diabetes Sci Technol.</i> 2012;6(3):563–571.⁷⁷</p>

	<p>0.91, [95% CI 0.85 to 0.97], p<0.01) had lower readmission rates than those who did not receive such care.</p>	
<p>Retrospective cohort study</p>	<p>Investigators used the Premier Perspective database, which consisted of 312 hospitals and contained standard hospital discharge data, plus a date-stamped record of all materials and medications charged for during the hospitalization to evaluate the relationship between adherence to recommendations for surgical care and various clinical outcomes. Adherence to evidence-based processes of surgical care was measured in terms of use of appropriate peri-operative antibiotic prophylaxis, beta-blockade, and venous thromboembolism prophylaxis. The patient outcomes evaluated were mortality, length of stay (LOS), discharge disposition, surgical complications, readmissions, and reoperations within 30 days of discharge.</p> <p>Eligible patients were ≥18 years old, admitted between October 1, 2003 and September 30, 2005, and underwent primary hip or knee arthroscopy</p> <p>Lack of adherence to</p>	<p>Bozic KJ, Maselli J, Pekow PS, Lindenauer PK, Vail TP, Auerbach AD. The influence of procedure volumes and standardization of care on quality and efficiency in total joint replacement surgery. <i>J Bone Joint Surg Am.</i> 2010;92(16):2643–2652.⁷⁸</p>

	<p>surgical processes of care was associated with increased risk of readmission (OR 1.25 [95% CI 1.13 to 1.37]) for 2 or 3 missed processes, compared with no missed processes).</p>	
<p>Retrospective cohort study</p>	<p>Investigators analyzed the Department of Veterans Affairs Patient Treatment File and medical records to assess the relationship between appropriateness of readmission and previous hospital stay using the InterQual admission and discharge standards, which are based on clinical indicators, service requirements, and discharge readiness.</p> <p>Of the 694 adult medical and surgical patients who were readmitted to a VA Medical Center within two weeks of discharge during the fiscal year 1984, 445 met eligibility criteria (available medical records and information on previous admission) for analysis.</p> <p>Forty-six percent (207/445) of the patients readmitted within 2 weeks of prior hospitalization had an inappropriate readmission, and 40% (178/445) had an inappropriate previous admission. Four percent (13/311) of readmitted patients had an inappropriate admission, discharge, and readmission.</p>	<p>Ludke RL, MacDowell NM, Booth BM, Hunter SA. Appropriateness of admissions and discharges among readmitted patients. <i>Health Serv Res.</i> 1990;25(3):501–525.⁷⁹</p>

	<p>Appropriateness of the previous admission, previous discharge, and readmission were significantly associated.</p>	
<p>Retrospective cohort study</p>	<p>Investigators conducted a retrospective cohort study using the 2009 Medicare Inpatient dataset, the 2010 Medicare Provider Analysis and Review File, and the American Hospital Association annual survey on hospital characteristics to determine whether readmissions rates after major surgery vary across hospitals and whether these rates at a given hospital are related to other markers of surgical care quality.</p> <p>The study cohort consisted of 479,471 Medicare beneficiaries who had undergone any of the following surgical procedures in 2009: coronary-artery bypass grafting (CABG), pulmonary lobectomy, endovascular repair of abdominal aortic aneurysm, colectomy, and hip replacement.</p> <p>Hospitals with high surgical volume and low surgical mortality have lower rates of surgical readmission than other hospitals. Hospitals in the highest quartile for surgical volume had a significantly lower composite readmission rate than hospitals in the lowest quartile (12.7% vs. 16.8%,</p>	<p>Tsai TC, Joynt KE, Orav EJ, Gawande AA, Jha AK. Variation in Surgical-Readmission Rates and Quality of Hospital Care. <i>N Engl J Med.</i> 2013;369(12):1134–1142.⁸⁰</p>

	<p>p<0.001), and hospitals with the lowest surgical mortality rates had a significantly lower readmission rate than hospitals with the highest mortality rates (13.3% vs. 14.2%, p<0.001).</p>	
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