

Table 9: Analyses of Differences in Inpatient Pediatric Patient Experience Based on Chronic Condition Indicators (CCIs)

UNADJUSTED ANALYSIS

	No CCIs (7776)	1 CCI (1075)	2+ CCIs (434)	P-Value
Nurse-parent communication	80.1%	82.1%	80.1%	.17
Doctor-parent communication	82.0%	82.4%	83.0%	.78
Communication about medicines	79.3%	79.2%	79.3%	1.00
Informed about child's care	70.5%	72.0%	72.2%	.40
Privacy with providers	80.2%	81.0%	81.9%	.57
Preparing to leave hospital	80.0%	79.9%	79.4%	.94
Informed in Emergency Room	82.5%	86.0%	77.4%	.06
Nurse-child communication	69.8%	71.7%	69.0%	.44
Doctor-child communication	66.4%	67.0%	66.4%	.94
Involving teens in care	71.7%	71.5%	68.8%	.75
Mistakes and concerns	54.2%	56.4%	54.0%	.10
Call button	56.7%	61.0%	62.5%	.02
Child comfort	66.9%	66.7%	69.9%	.17
Child pain	72.1%	71.3%	75.9%	.31
Cleanliness	66.0%	68.2%	68.7%	.21
Quietness	58.1%	57.4%	55.3%	.53
Overall rating	74.1%	77.8%	78.6%	.004
Recommend hospital	82.4%	85.6%	87.1%	.001

*MULTIVARIATE ANALYSIS**

	No CCIs (7776)	1 CCI (1075)	2+ CCIs (434)	P-Value
Nurse-parent communication	81.1%	81.7%	79.6%	.54
Doctor-parent communication	82.3%	82.2%	83.0%	.88
Communication about medicines	79.5%	79.3%	79.0%	.93
Informed about child's care	71.2%	71.5%	72.0%	.89
Privacy with providers	82.8%	81.0%	79.3%	.10
Preparing to leave hospital	79.8%	79.9%	79.6%	.99
Informed in Emergency Room	84.8%	86.0%	75.2%	.03
Nurse-child communication	70.1%	71.4%	68.9%	.59
Doctor-child communication	65.2%	66.8%	67.8%	.44
Involving teens in care	70.6%	70.7%	70.7%	1.00
Mistakes and concerns	55.4%	55.3%	54.0%	.63
Call button	60.2%	60.6%	59.3%	.93
Child comfort	67.2%	66.3%	70.1%	.13
Child pain	73.0%	70.9%	75.5%	.32
Cleanliness	68.0%	67.7%	67.2%	.94
Quietness	59.8%	56.0%	55.0%	.01
Overall rating	77.4%	77.0%	76.0%	.80
Recommend hospital	84.7%	85.3%	85.1%	.89

*Adjusted for: Child Race/ethnicity, Relation to Child, Respondent Age, Respondent Education, Preferred Language, and Hospital