

Table 12: Analyses of Differences in Inpatient Pediatric Experience Based on Respondent Preferred Language

UNADJUSTED ANALYSIS

| | English (12001) | Spanish (1018) | P-Value |
|-------------------------------|--------------------|-------------------|---------|
| Nurse-parent communication | 80.8% | 81.4% | .57 |
| Doctor-parent communication | 82.2% | 83.3% | .27 |
| Communication about medicines | 79.9% | 76.4% | <.001 |
| Informed about child's care | 71.3% | 74.9% | .004 |
| Privacy with providers | 81.8% | 78.7% | .02 |
| Preparing to leave hospital | 80.2% | 84.6% | <.001 |
| Informed in Emergency Room | 82.1% | 88.5% | <.001 |
| Nurse-child communication | 70.1% | 68.9% | .54 |
| Doctor-child communication | 66.3% | 70.0% | .07 |
| Involving teens in care | 70.7% | 77.9% | .007 |
| Mistakes and concerns | 54.0% | 60.4% | <.001 |
| Call button | 57.0% | 70.3% | <.001 |
| Child comfort | 67.1% | 67.6% | .63 |
| Child pain | 72.7% | 82.0% | <.001 |
| Cleanliness | 67.0% | 71.8% | .002 |
| Quietness | 58.5% | 73.1% | <.001 |
| Overall rating | 74.2% | 89.0% | <.001 |
| Recommend hospital | 83.6% | 88.1% | <.001 |

*MULTIVARIATE ANALYSIS**

| | English (12001) | Spanish (1018) | P-Value |
|-------------------------------|--------------------|-------------------|---------|
| Nurse-parent communication | 81.4% | 80.9% | .59 |
| Doctor-parent communication | 82.2% | 83.3% | .26 |
| Communication about medicines | 79.4% | 76.9% | .02 |
| Informed about child's care | 72.3% | 73.9% | .19 |
| Privacy with providers | 81.2% | 79.2% | .14 |
| Preparing to leave hospital | 80.0% | 84.8% | <.001 |
| Informed in Emergency Room | 83.0% | 87.6% | .001 |
| Nurse-child communication | 70.7% | 68.3% | .20 |
| Doctor-child communication | 67.0% | 69.4% | .22 |
| Involving teens in care | 72.5% | 76.2% | .14 |
| Mistakes and concerns | 55.5% | 58.9% | .002 |
| Call button | 58.2% | 69.0% | <.001 |
| Child comfort | 66.6% | 68.1% | .14 |
| Child pain | 72.5% | 82.3% | <.001 |
| Cleanliness | 68.6% | 70.2% | .29 |
| Quietness | 59.0% | 72.6% | <.001 |
| Overall rating | 74.2% | 89.0% | <.001 |
| Recommend hospital | 82.9% | 88.7% | <.001 |

*Adjusted for: Child Global Health Status, Child Age, Relation to Child, Respondent Age, and Hospital