

## AHRQ's Care Coordination Quality Measure – Primary Care (CCQM-PC) Frequently Asked Questions

Q. What is the CCQM-PC?

A. The CCQM-PC is a 43-item survey that was designed by AHRQ to fill a gap in the care coordination measurement field by assessing the care coordination experiences of adults in primary care settings. It was developed, cognitively tested, and pilot-tested with patients from a diverse set of 13 primary care practices to comprehensively assess patient perceptions of the quality of their care coordination experiences. Analyses of the CCQM-PC items resulted in the identification of 9 composites and 2 summary composites (communication and information sharing; person-centered care), all with good psychometric properties. The CCQM-PC is a research instrument with potential applications to primary care quality improvement.

Q. Is the CCQM-PC a CAHPS™ survey?

A. No. The CCQM-PC is not designed to be used for public reporting or accountability purposes and was not put through the CAHPS™ development or trademark process.

Q. What are the intended uses of the CCQM-PC?

A. The CCQM-PC was designed for and is intended for use in research and evaluation. It also has potential applications to primary care quality improvement activities. AHRQ encourages additional research and testing to create a psychometrically sound shorter version of the CCQM-PC for use in quality improvement.

Q. How can I learn more about the development and testing of the CCQM-PC?

A. The [guidance documentation](#) that is posted with the CCQM-PC survey provides information about the development, testing, and psychometric analysis of the survey.

Q. Can I use the CCQM-PC? Is there a fee associated with its use?

A. The CCQM-PC is in the public domain and may be used and reprinted without special permission or fees. Citation of the source is appreciated. (Suggested Citation: Agency for Healthcare Research and Quality. Care Coordination Measure for Primary Care Survey. Prepared under Contract No. HHS290-2010-000051. AHRQ Publication No. 16-0042-2-EF. Rockville (MD): Agency for Healthcare Research and Quality; 2016.)

Q. Is any guidance available about how to administer the CCQM-PC and analyze responses to it?

A. Instructions for how to field the CCQM-PC and gather the data needed for analysis are included in the [guidance documentation](#) posted with the full survey.