



## Surveys on Patient Safety Culture<sup>®</sup>

### Findings from the 2024 Surveys on Patient Safety Culture<sup>®</sup> (SOPS<sup>®</sup>) Workplace Safety Supplemental Items for Hospitals

The Hospital Workplace Safety Supplemental Items assess the extent to which the organizational culture of a hospital supports workplace safety for providers and staff. The 2024 results include data from:



94

Participating Hospitals



61,767

Provider and Staff Respondents



47%

Average Hospital Response Rate

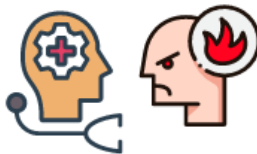
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#### Highest Composite Measure: Protection From Workplace Hazards



**91%** of respondents agreed that procedures are in place to protect providers and staff from workplace hazards, providers and staff are provided with personal protective equipment (PPE), and they use PPE appropriately.

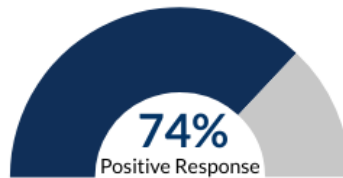
#### Lowest Composite Measure: Addressing Workplace Aggression From Patients or Visitors



**49%** of respondents agreed that physical and verbal aggression from patients or visitors is appropriately addressed.

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## Overall Composite Measure Average



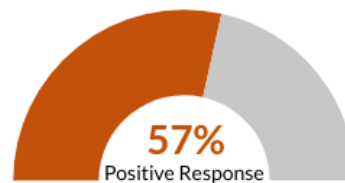
### Highest and Lowest Composite Measure Average by Unit/Work Area

#### Highest



Administration/Management  
and  
Rehabilitation/Physical Medicine

#### Lowest



Emergency  
Department/Short Stay

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### Highest and Lowest Items

#### Highest PPE Provided



**93%** of respondents agreed that "In this unit, providers and staff are provided with the appropriate personal protective equipment (PPE)."

#### Lowest Verbal Aggression



**45%** of respondents disagreed that "In this unit there is a problem with patients or visitors being verbally aggressive toward providers or staff."

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### What's Next? Action planning for patient safety improvement

The *Action Planning Tool for the AHRQ Surveys on Patient Safety Culture* provides step-by-step guidance on how to develop an action plan to improve patient safety culture, available at [www.ahrq.gov/sops/resources/planning-tool](http://www.ahrq.gov/sops/resources/planning-tool).

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To view the full report: [www.ahrq.gov/sops/surveys/hospital/supplemental-items/workplace-safety](http://www.ahrq.gov/sops/surveys/hospital/supplemental-items/workplace-safety)

For more information on SOPS Hospital Database submission:  
[www.ahrq.gov/sops/databases/hospital/databases/submission](http://www.ahrq.gov/sops/databases/hospital/databases/submission)

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