



AGENCY FOR HEALTHCARE RESEARCH AND QUALITY

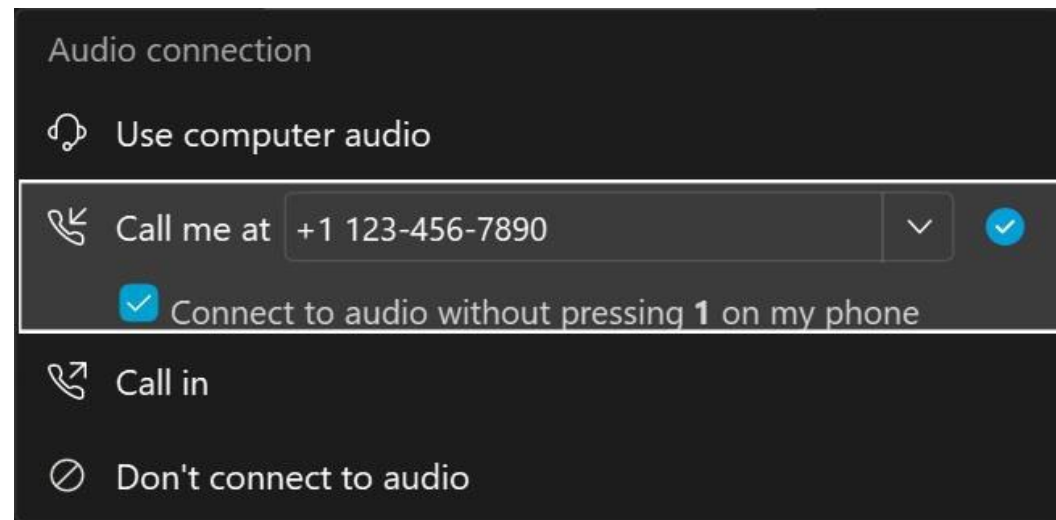
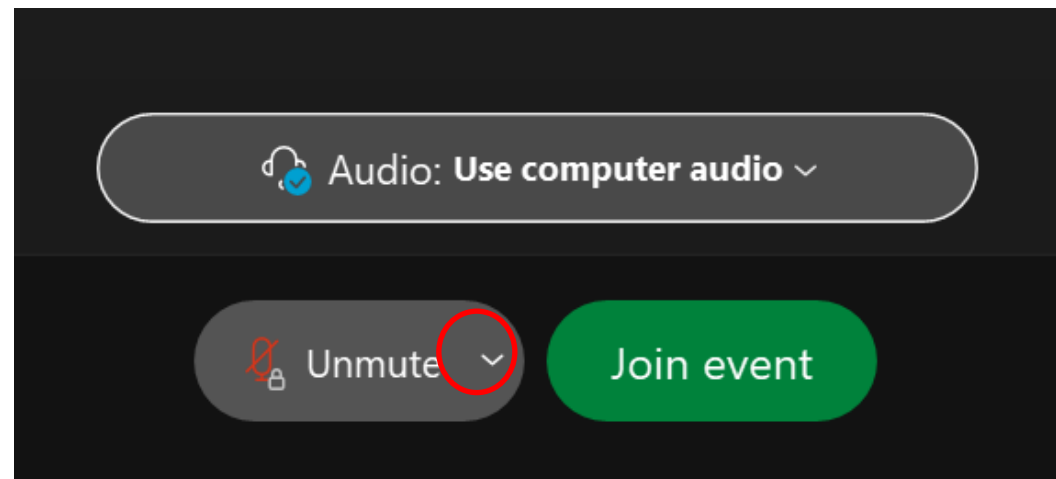


# New AHRQ SOPS<sup>®</sup> Workplace Safety Supplemental Items for Hospitals

**Webcast**  
**December 16, 2021**  
**1:00-2:00 PM ET**

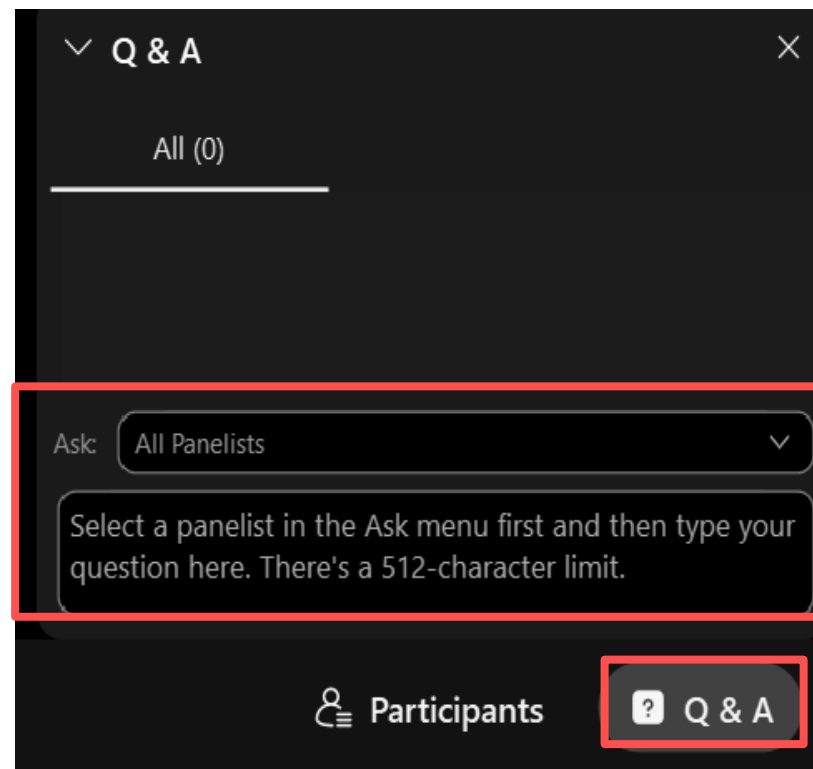
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# Today's Speakers



**Caren Ginsberg, Ph.D.**  
Director, SOPS and CAHPS Programs  
Center for Quality Improvement and Patient Safety  
Agency for Healthcare Research and Quality (AHRQ)



**Patricia McGaffigan, RN, MS, CPPS**  
Vice President, Institute for Healthcare Improvement  
President, Certification Board of Professionals in Patient Safety



**Katarzyna Zebrak, Ph.D.**  
Senior Study Director  
User Network for the AHRQ Surveys on Patient Safety Culture (SOPS)  
Westat



**Naomi Yount, Ph.D. (Moderator)**  
Senior Study Director  
User Network for the AHRQ Surveys on Patient Safety Culture (SOPS)  
Westat

# Agenda



- Overview from AHRQ on the SOPS Program
- Background and Importance of Workplace Safety
- Overview of the SOPS Workplace Safety Supplemental Items
- Q&A