



AGENCY FOR HEALTHCARE RESEARCH AND QUALITY



Improving Hospital Handoffs Using AHRQ's Surveys on Patient Safety Culture[®] Hospital Survey

Webcast
October 30, 2024
1:00-2:00 PM ET



Surveys on Patient Safety Culture[®]

Webcast Technical Info

- Audio issues
- Poor Connection
- Use Q&A to submit questions
- Event Website: <https://events.westat.com/sops>
 - ▶ Download presentation slides and view the agenda and speaker bios on our event site

Today's Speakers



Lisa Huddleston, Ph.D.
Lead Research Associate and
Communications Lead
User Network for AHRQ Surveys
on Patient Safety Culture
Westat
Moderator



Jonathan Bakdash, Ph.D.
Social Science Analyst, CAHPS and SOPS Programs
Agency for Healthcare Research and Quality



Ashley Hansford, B.S., CPPS
Patient Safety Manager
Riverside Walter Reed Hospital



Lauren Murray
Director of Medical/Surgical Nursing
Riverside Walter Reed Hospital

Agenda

- Background on AHRQ's Surveys on Patient Safety Culture[®] (SOPS[®]) Program
- Riverside Walter Reed patient safety focus and experiences with SOPS
- Research findings linking workplace safety to patient safety culture, job satisfaction, and intent to leave
- SOPS Action Planning Tool
- Q&A