

## Enhancing Surgical Team Communication: SOPS<sup>®</sup> and TeamSTEPPS<sup>®</sup> in Action

Webcast July 25, 2024 1:00-2:30 PM ET



## Webcast Technical Info



- Audio issues
- Poor Connection
- Use Q&A to submit questions
- Event Website: <u>https://events.westat.com/sops</u>
  - Download presentation slides and view the agenda and speaker bios on our event site

## **Today's Speakers**





Joann Sorra, Ph.D. Project Director User Network for the AHRQ Surveys on Patient Safety Culture Westat **Moderator** 



Jonathan Bakdash, Ph.D. Social Science Analyst, CAHPS and SOPS Programs Agency for Healthcare Research and Quality



Monika Haugstetter, M.H.A., M.S.N., RN, CPHQ Health Science Administrator Center for Quality Improvement and Patient Safety Agency for Healthcare Research and Quality



Lukasz Mazur, Ph.D. Department of Radiation Oncology Division of Healthcare Engineering University of North Carolina-Chapel Hill

## Agenda



- Background on AHRQ's Surveys on Patient Safety Culture<sup>®</sup> (SOPS<sup>®</sup>) Program
- Overview of the TeamSTEPPS<sup>®</sup> Program
- The link between TeamSTEPPS and SOPS
- Improving patient safety culture and communication within a hospital surgery department
- Q&A