SOPS Resources

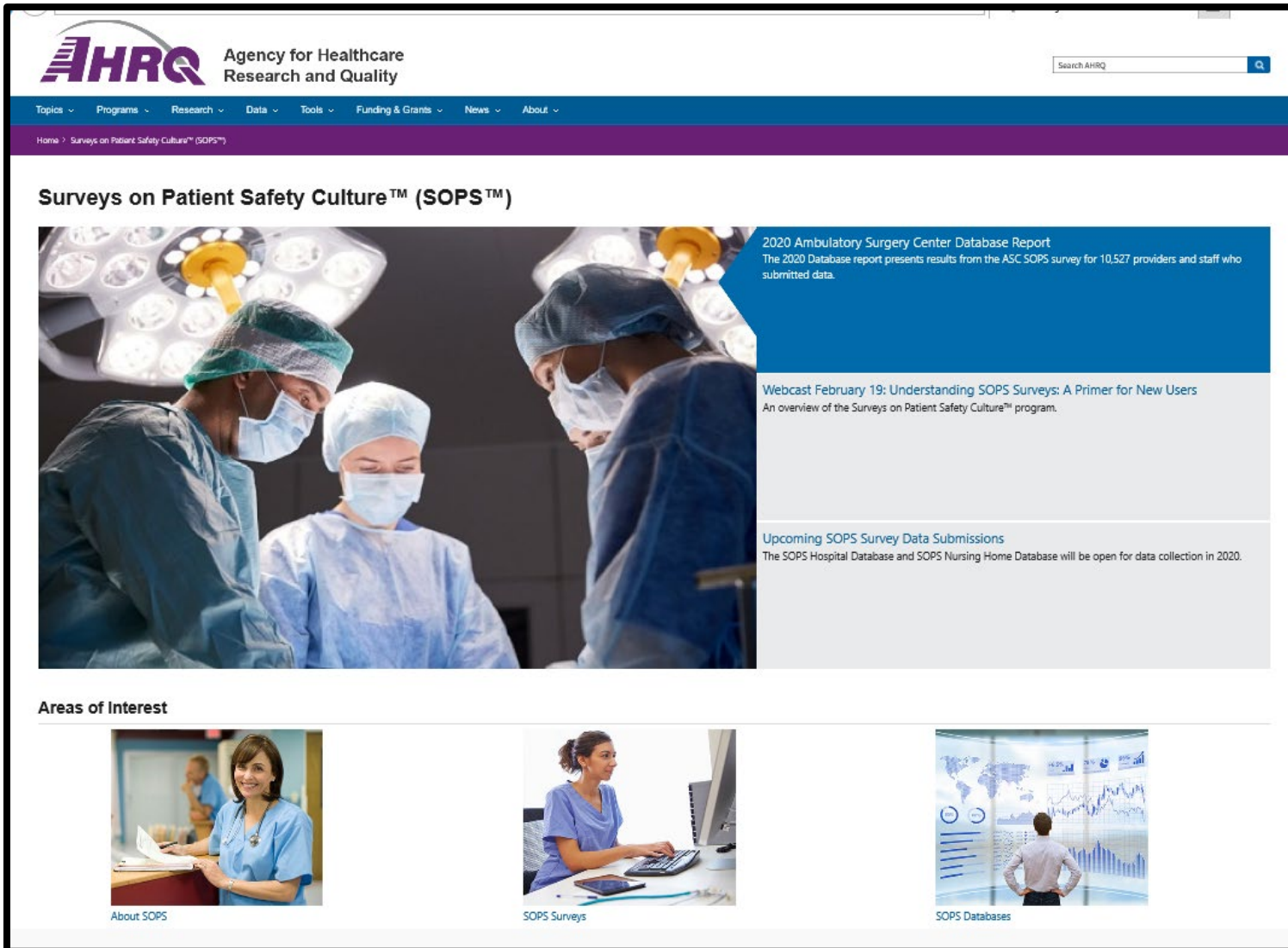## Laura Gray, MPH

Senior Study Director

User Network for the AHRQ Surveys on Patient Safety Culture (SOPS)

Westat

SOPS Website

www.ahrq.gov/sops

How to Administer the Surveys

- Getting started
- Selecting your survey population
- Following data collection procedures
- Conducting web & paper-based surveys
- Optimizing your response rates
- Analyzing data and producing reports

HSOPS 2.0 Transitioning Guide

Data Entry and Analysis Tool

Action Planning Tool

1. Identify patient safety culture areas for improvement

2. Define your goals and selecting your initiative

3. Plan your initiative

4. Timeline
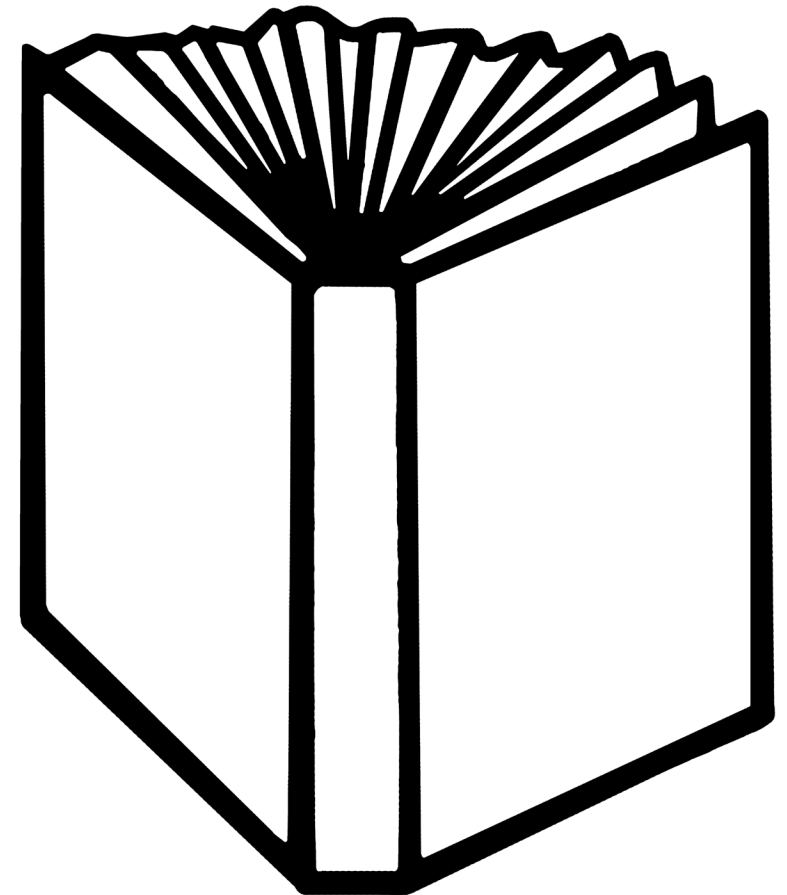
5. Communicate your action plan

Improving Patient Safety: Resource Lists for Users of the AHRQ Surveys on Patient Safety Culture

SOPS Research References

Published articles organized by topics:
- Use of surveys
- Patient safety culture improvement
- Psychometrics
- Linkage analyses
- Review of instruments
- International studies

SOPS Webcasts and Podcast

- ✓ Recordings
- ✓ Transcripts
- ✓ Slides

www.ahrq.gov/sops/events

Recent Webcasts include:

- Implementation of an Event Reporting System Leads to Improvements in Patient Safety Culture

- Best Practices for Web-Based SOPS Surveys

Technical Assistance & SOPS Updates

SOPS Technical Assistance (TA)

General TA 1-888-324-9749
SafetyCultureSurveys@westat.com

- **Survey administration**
- **Survey materials and resources**
- **International requests**

Database TA 1-888-324-9790
DatabasesOnSafetyCulture@westat.com

- **Data Entry and Analysis Tool**
- **Data submission**
- **Database reports**
- **Analytic requests**

SOPS Updates

Sign up for email updates