

SOPS Resources

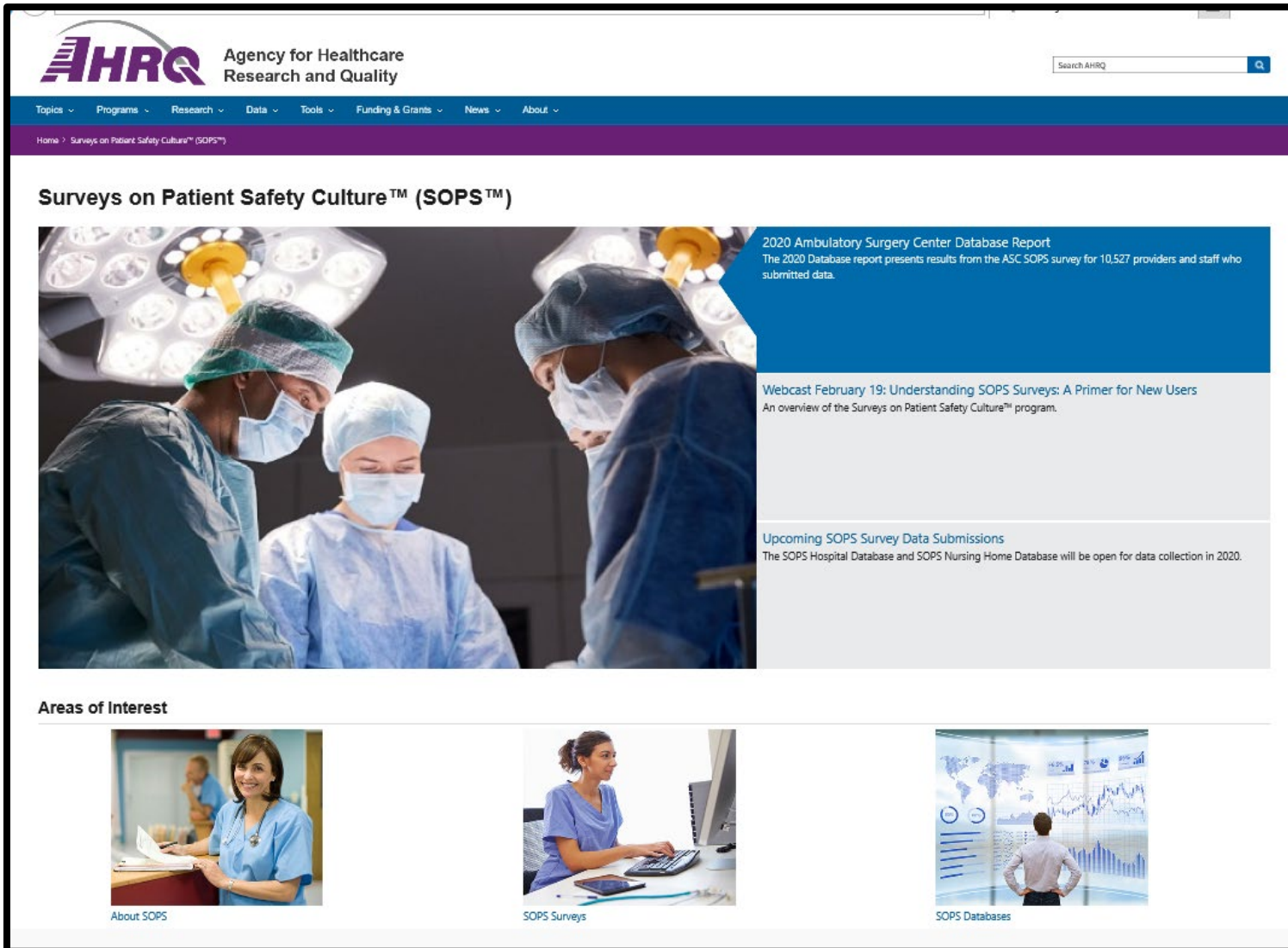
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User Network for the AHRQ Surveys on Patient Safety Culture (SOPS)


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SOPS Website



The screenshot shows the AHRQ website for SOPS. At the top left is the AHRQ logo and the text "Agency for Healthcare Research and Quality". To the right is a search bar labeled "Search AHRQ". Below this is a navigation menu with items: Topics, Programs, Research, Data, Tools, Funding & Grants, News, and About. A breadcrumb trail reads "Home > Surveys on Patient Safety Culture™ (SOPS™)".

Surveys on Patient Safety Culture™ (SOPS™)



2020 Ambulatory Surgery Center Database Report

The 2020 Database report presents results from the ASC SOPS survey for 10,527 providers and staff who submitted data.


Webcast February 19: Understanding SOPS Surveys: A Primer for New Users

An overview of the Surveys on Patient Safety Culture™ program.


Upcoming SOPS Survey Data Submissions

The SOPS Hospital Database and SOPS Nursing Home Database will be open for data collection in 2020.


Areas of Interest



About SOPS



SOPS Surveys



SOPS Databases

www.ahrq.gov/sops

Survey User's Guides

How to Administer the Surveys

- Getting started
- Selecting your survey population
- Following data collection procedures
- Conducting web & paper-based surveys
- Optimizing your response rates
- Analyzing data and producing reports



HSOPS 2.0 Transitioning Guide



Transitioning to the SOPS™ Hospital Survey Version 2.0: What's Different and What To Expect

Part I: Main Report

Prepared for:

Agency for Healthcare Research and Quality
U.S. Department of Health and Human Services
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Data Entry and Analysis Tool



Data Entry and Analysis Tool

1. Entering Data	2. Your Results	3. Comparative Results
Instructions	Respondent Demographics	
Edit Report Cover Sheet	Composite Measure Results	Composite Measure Results
Data Entry	Item Results	Item Results
Explanation of Calculations	Patient Safety Rating	Patient Safety Rating
Interpreting Your Results	Number of Events Reported	Number of Events Reported
Print All*	Survey Comments	
Export Data **		

Action Planning Tool

1. Identify patient safety culture areas for improvement
2. Define your goals and selecting your initiative
3. Plan your initiative
4. Timeline
5. Communicate your action plan

Action Plan for the AHRQ Surveys on Patient Safety Culture

Facility Name: _____
Date last updated: _____ Page 1

Defining Your Goals and Selecting Your Initiative

1	What areas do you want to focus on for improvement?	
2	What are your goals?	
3	What initiative will you implement?	
Notes or Comments		

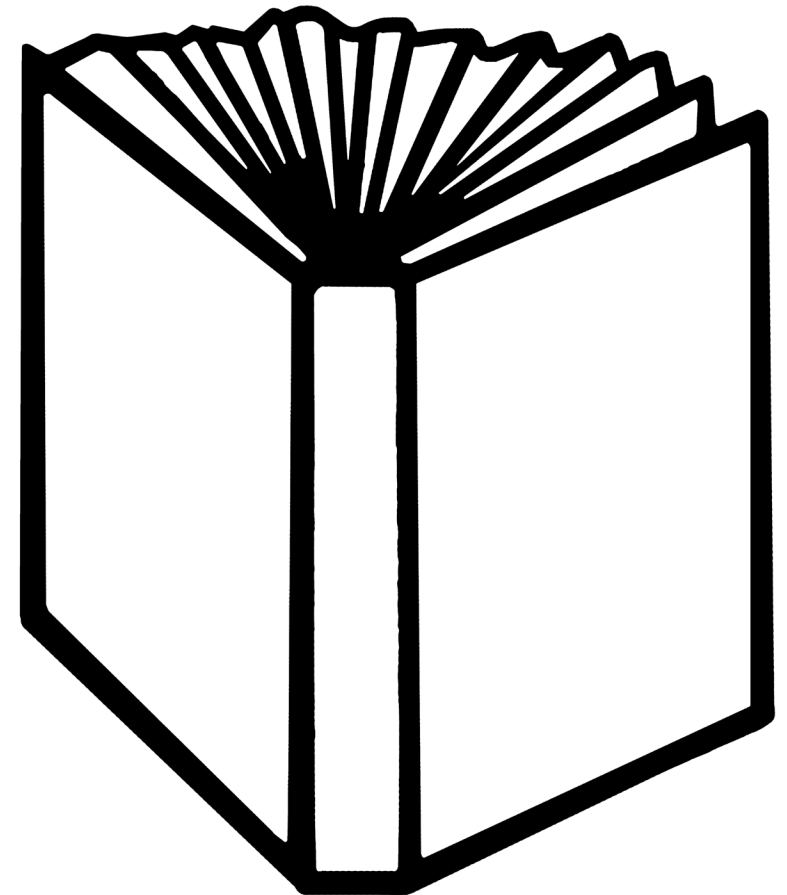
Improving Patient Safety: Resource Lists for Users of the AHRQ Surveys on Patient Safety Culture



SOPS Research References

Published articles organized by topics:

- Use of surveys
- Patient safety culture improvement
- Psychometrics
- Linkage analyses
- Review of instruments
- International studies



SOPS Webcasts and Podcast



- ✓ Recordings
- ✓ Transcripts
- ✓ Slides

www.ahrq.gov/sops/events

Recent Webcasts include:

- Implementation of an Event Reporting System Leads to Improvements in Patient Safety Culture
- Best Practices for Web-Based SOPS Surveys

Technical Assistance & SOPS Updates

SOPS Technical Assistance (TA)

General TA 1-888-324-9749
SafetyCultureSurveys@westat.com

- Survey administration
- Survey materials and resources
- International requests



Database TA 1-888-324-9790
DatabasesOnSafetyCulture@westat.com

- Data Entry and Analysis Tool
- Data submission
- Database reports
- Analytic requests



SOPS Updates



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Research and Quality

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- Hospital Survey ⓘ
- Medical Office Survey
- Nursing Home Survey ⓘ
- Ambulatory Surgery Center Survey
- Community Pharmacy Survey ⓘ