



AGENCY FOR HEALTHCARE RESEARCH AND QUALITY



Implementation of an Event Reporting and Learning System Leads to Improvements in Patient Safety Culture at UNC Medical Center

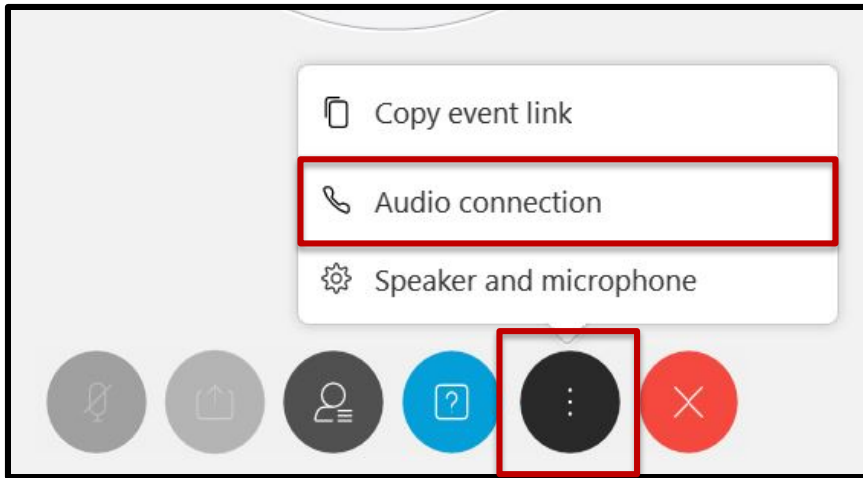
Webcast

December 18, 2019

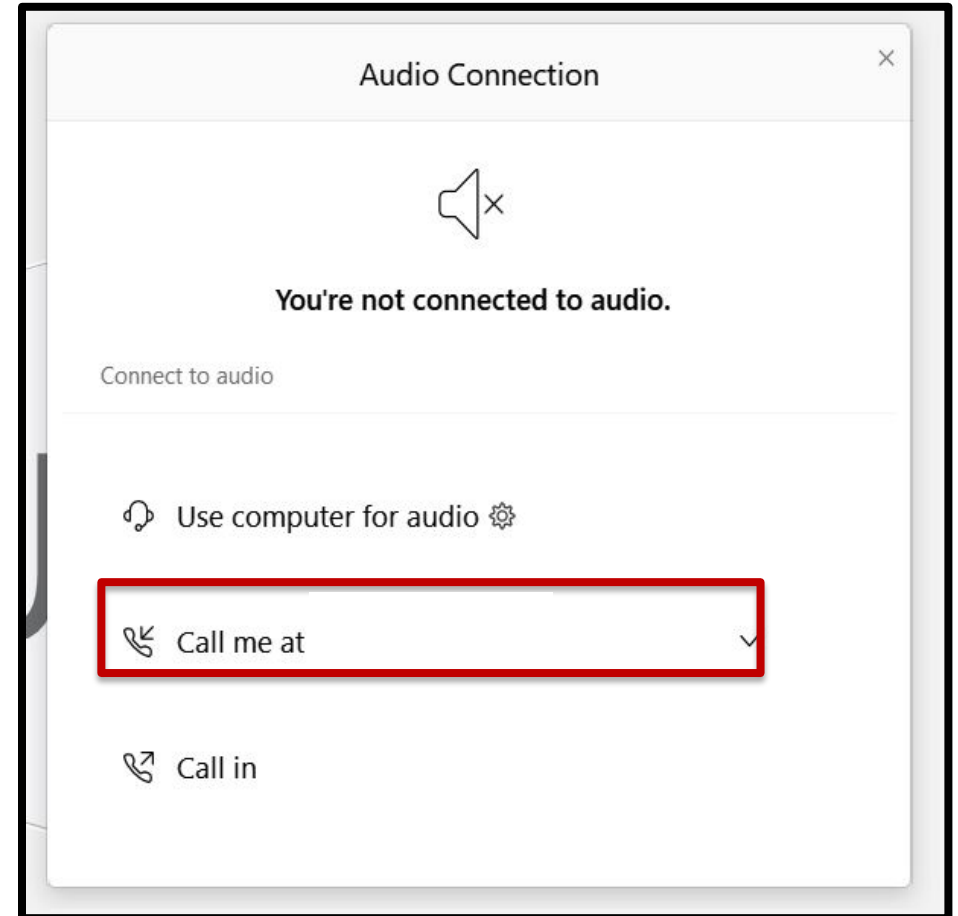
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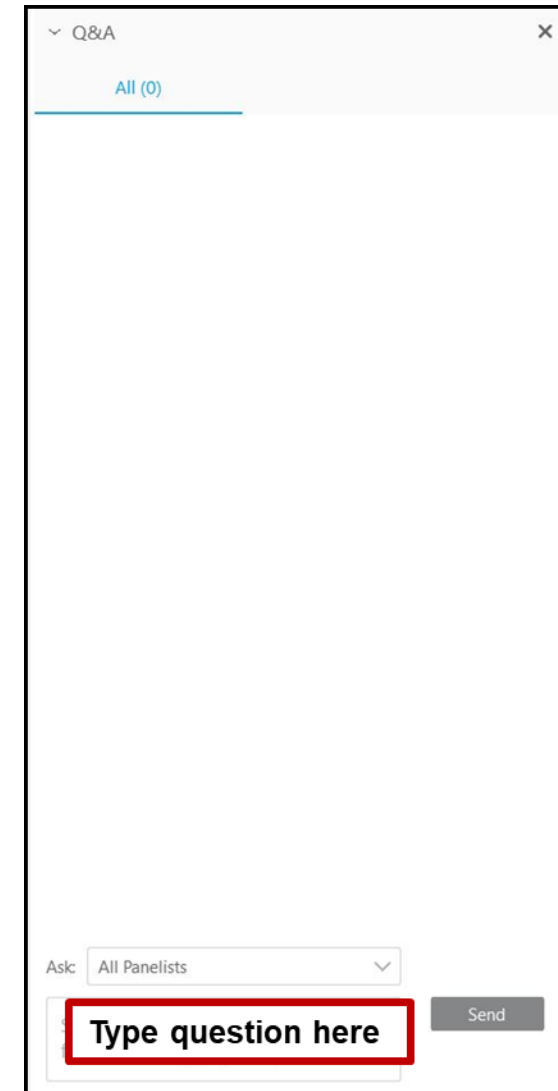
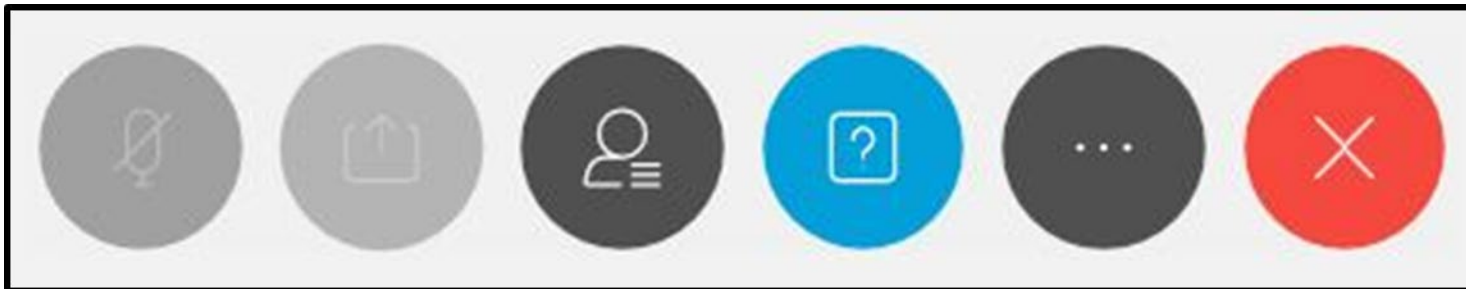


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Submitting Questions

- Question and Answer
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Today's Speakers



Caren Ginsberg, Ph.D.

CAHPS and SOPS Programs
Center for Quality Improvement and Patient Safety
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Stephenie Fenton-Wilhelm, J.D.

VP Risk Management and Accreditation User
University of North Carolina Health Care



Laura Gray (moderator), MPH

Senior Study Director
User Network for the AHRQ Surveys on Patient Safety Culture (SOPS)
Westat

Agenda



- Overview from AHRQ
- Overview of Culture of Safety improvement within UNC Radiation Oncology
- Culture of Safety Improvement Project at UNC Medical Center
- Next Steps for UNC Medical Center
- Question & Answer