



AGENCY FOR HEALTHCARE RESEARCH AND QUALITY



Best Practices for Administering SOPS[®] Surveys

Webcast
January 24, 2024
1:00-2:00 PM ET



Surveys on Patient Safety Culture[®]

Webcast Technical Info



- Audio issues
- Poor Connection
- Use Q&A to submit questions
- Event Website: <https://events.westat.com/sops>
 - ▶ Download presentation slides and view the agenda and speaker bios on our event site
- Event recording and slides will also be available soon at <https://www.ahrq.gov/sops/events/webinars/best-practices-012424.html>

Today's Speakers



Lisa Huddleston, Ph.D.
Lead Research Associate
and Communications Lead,
User Network for SOPS,
Westat
Moderator



Caren Ginsberg, Ph.D.,
Director, CAHPS and SOPS Programs
AHRQ



Joann Sorra, Ph.D.,
Project Director, User Network for CAHPS and SOPS
Westat Vice President

Agenda



- AHRQ's Surveys on Patient Safety Culture[®] (SOPS[®]) Program
- Best Practices for Administering SOPS Surveys
 - ▶ Action Planning for Improvement
 - ▶ SOPS Resources
- Submitting to the SOPS Databases
- Q&A