



# *Using the Agency for Healthcare Research and Quality (AHRQ) Medical Office Survey on Patient Safety Culture*

**Webinar**

**April 29, 2011**

**1:00 – 2:00 pm ET**



Agency for Healthcare Research and Quality

Advancing Excellence in Health Care • [www.ahrq.gov](http://www.ahrq.gov)

**PATIENT  
SAFETY**

# *AHRQ Surveys on Patient Safety Culture (SOPS)*



- Hospital Survey on Patient Safety Culture
- Nursing Home Survey on Patient Safety Culture
- Medical Office Survey on Patient Safety Culture
- Pharmacy Survey on Patient Safety Culture – *Under development*

[www.ahrq.gov/qual/patientsafetyculture](http://www.ahrq.gov/qual/patientsafetyculture)



# *Today's Speakers*

- **Joann Sorra**, Project Director for the AHRQ Surveys on Patient Safety Culture at Westat
- **John Hickner**, Chairman of Family Medicine, Cleveland Clinic
- **Lyle J (LJ) Fagnan**, Associate Professor of Family Medicine at Oregon Health & Science University and Director of the Oregon Rural Practice-based Research Network (ORPRN)
- **Naomi Dyer**, Senior Study Director at Westat

# Agenda

- Development of the AHRQ Medical Office Survey on Patient Safety Culture
  - [John Hickner](#)
- Practice Reflections & Perceptions of MO SOPS—Process, Value, and Potential Use
  - [LJ Fagnan](#)
- Preliminary Comparative Results and Analyses from the Medical Office Survey on Patient Safety Culture
  - [Naomi Dyer](#)
- Medical Office SOPS Comparative Database
  - [Joann Sorra](#)
- Q&A with the audience

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 SURVEYS ON PATIENT SAFETY CULTURE  
SOPS USER NETWORK

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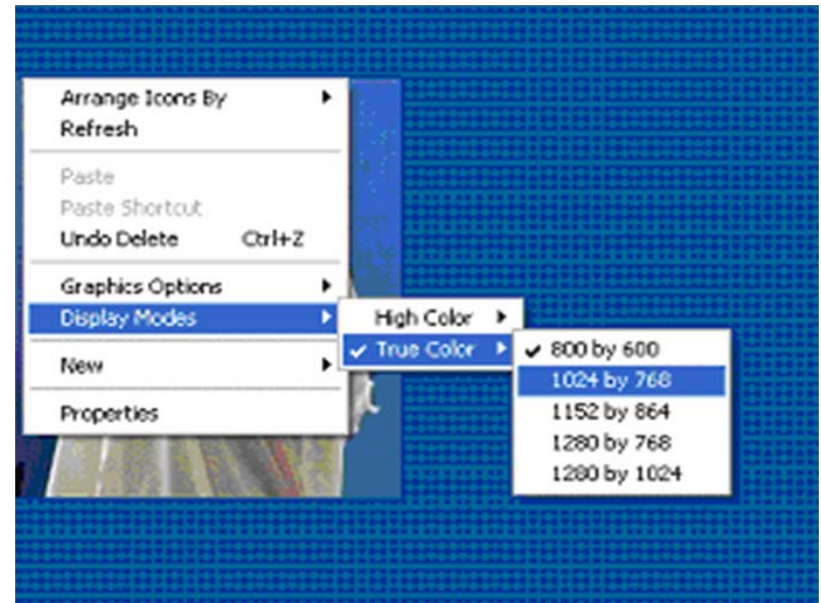




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