



AGENCY FOR HEALTHCARE RESEARCH AND QUALITY

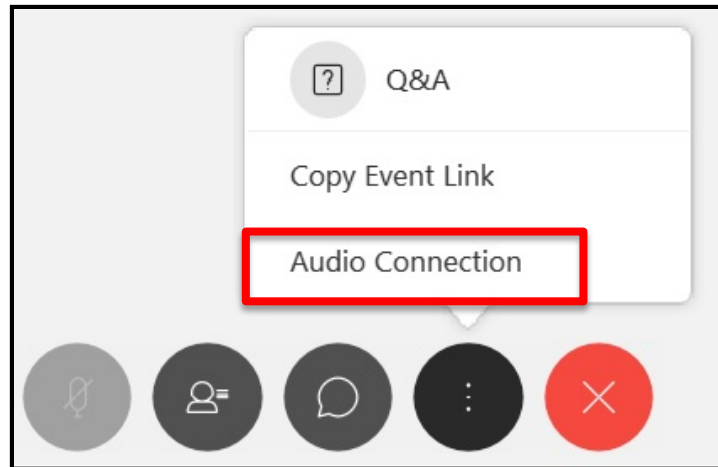


Introducing the New SOPS Hospital Survey 2.0

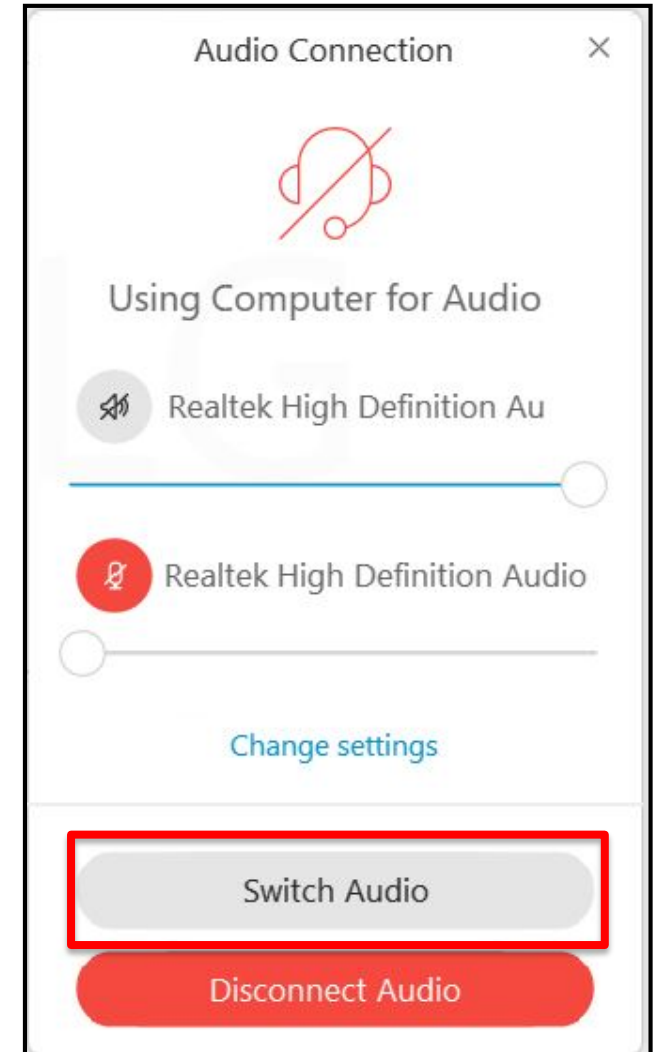
Webcast
October 30, 2019
1:00-2:00 PM ET

Need Help?

- No sound from computer speakers?

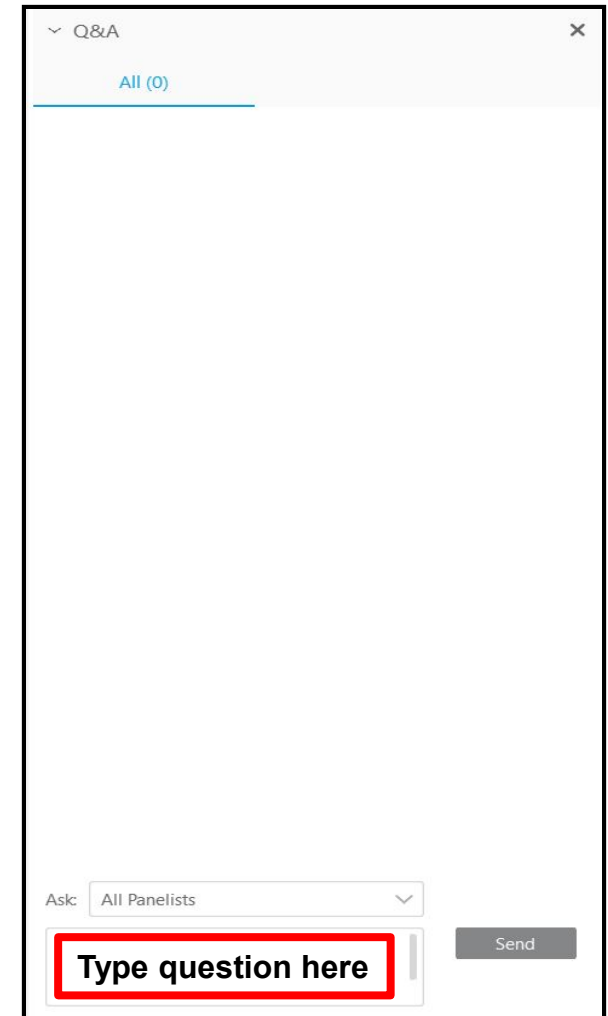
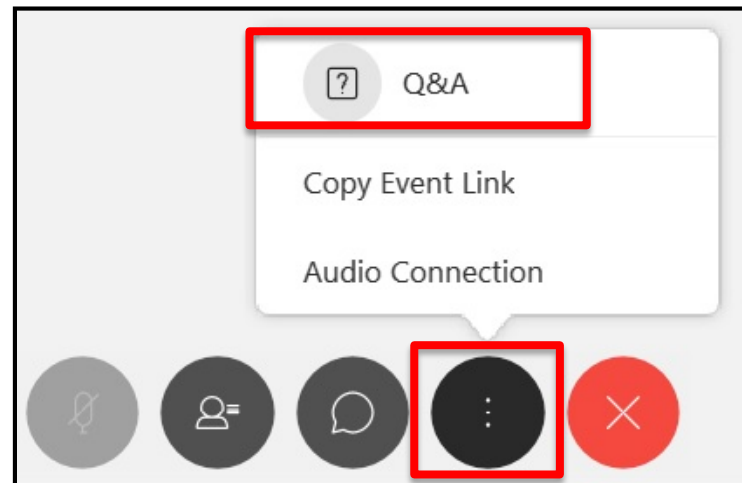


- Trouble with your connection or slides not moving?
 - ▶ Log out and log back in
- Other problems?
 - ▶ Use Q&A feature to ask for help



Submitting Questions

- Question and Answer
 - ▶ Select Q&A
 - ▶ Type question in the box that opens



Today's Speakers



Caren Ginsberg, Ph.D.
Director, SOPS and CAHPS Division
Center for Quality Improvement and Patient Safety
Agency for Healthcare Research and Quality (AHRQ)



Joann Sorra, Ph.D.
Project Director,
User Network for the AHRQ Surveys on Patient Safety Culture (SOPS)
Westat



Laura Gray, M.P.H. (moderator)
Senior Study Director
User Network for the AHRQ Surveys on Patient Safety Culture (SOPS)
Westat

Agenda



- Overview from AHRQ
- AHRQ SOPS Hospital Survey 2.0
- Q&A