



Surveys on Patient Safety Culture™

Findings from the 2020 Survey on Patient Safety Culture (SOPS) Ambulatory Surgery Center (ASC) Database

The ASC SOPS Database assesses provider and staff perceptions of their organization's patient safety culture. The ASC SOPS Database includes data from:



282
Participating ambulatory surgery centers



10,527
Respondents

» The survey assesses **8** areas, or composite measures, of patient safety culture.



Communication About Patient Information



Communication Openness



Management Support for Patient Safety



Organizational Learning-Continuous Improvement



Response to Mistakes



Staff Training



Staffing, Work Pressure, and Pace



Teamwork

Highest Scoring Composite Measure



Organizational Learning-Continuous Improvement

92%

of respondents reported that the facility actively looks for ways to improve patient safety and makes changes to ensure that problems do not recur.

Lowest Scoring Composite Measure



Staffing, Work Pressure, and Pace

74%

of respondents indicated that there are enough staff to handle the workload, they do not feel rushed, and they have enough time to properly prepare for procedures.

OTHER FINDINGS

Communication in the Surgery/Procedure Room

In the past 6 months, how often were the following actions done in your facility?



93% of respondents reported that before the start of procedures, team members stopped to discuss the overall plan.



71% of respondents reported that before the start of procedures, the doctor encouraged team members to speak up at any time.



76% of respondents reported that immediately after procedures, team members discussed any concerns for patient recovery.

Overall Patient Safety Rating



What's Next? Action planning for improving patient safety culture

- 1 Define your goals
- 2 Plan your initiatives
- 3 Communicate your action plan

The *Action Planning Tool for the AHRQ Surveys on Patient Safety Culture* provides step-by-step instructions on how to develop an action plan to improve patient safety culture, available at www.ahrq.gov/sops.

To view the full report: <https://www.ahrq.gov/sops/databases/asc/index.html>

For more information on SOPS ASC Database submission:
<https://www.ahrq.gov/sops/databases/asc/databases/submission.html>

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