Findings From the 2023 Nursing Home Survey Database

62

participating nursing homes

3,224

nursing home staff respondents

Average Response Rate by Survey Administration Mode

| Paper | 52% |
| Web | 45% |

Overall Results

Average percent positive score across 12 composite measures of patient safety culture

64% positive response
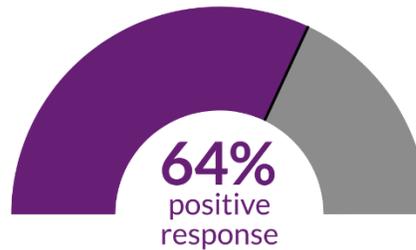
Highest Scoring Composite Measure:

Feedback and Communication About Incidents

83%

reported that staff "always" or "most of the time" discuss ways to keep residents safe, tell someone if they see something that might harm a resident, and talk about ways to keep incidents from happening again.
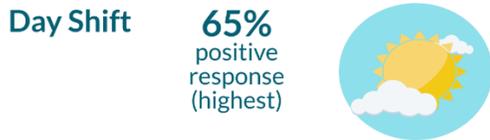
Lowest Scoring Composite Measure:

Staffing

39%

reported they "strongly agree" or "agree" there are enough staff to handle the workload, meet residents' needs during shift changes, and keep residents safe, because there is not much staff turnover.

Composite Measure Average Score by Respondent Characteristics
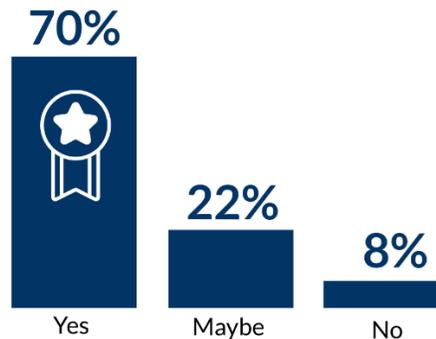
Shift worked most often

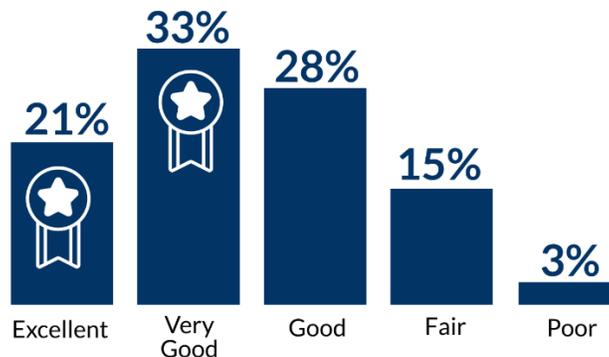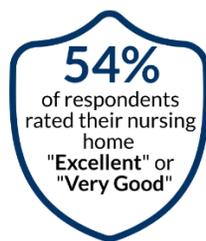**Day Shift** **65%** positive response (highest)

Night Shift **59%** positive response (lowest)

Job title

Administrative Support Staff and **Physicians/ Other Providers** **74%** positive response (highest)

Nursing Assistants/Aides **59%** positive response (lowest)

Willingness To Recommend

I would tell friends that this is a safe nursing home for their family.

70% Yes

22% Maybe

8% No

Overall Rating on Resident Safety

54% of respondents rated their nursing home "**Excellent**" or "**Very Good**"

21% Excellent

33% Very Good

28% Good

15% Fair

3% Poor

Note: Percentages indicate the database average percent response for each response option.

What's Next? Action planning for patient safety improvement

The *Action Planning Tool for the AHRQ Surveys on Patient Safety Culture* provides step-by-step guidance on how to develop an action plan to improve patient safety culture, available at www.ahrq.gov/sops/resources/planning-tool/index.html

To view the full report: https://www.ahrq.gov/sops/databases/nursing-home/index.html

For more information on database submission: https://www.ahrq.gov/sops/databases/nursing-home/databases/submission.html