

TeamSTEPPS Video Debrief Guide: Debrief in Emergency Department

Video Objective

To demonstrate the benefits of a team debrief to enhance performance and patient safety.

TeamSTEPPS Tool or Concept

Debrief.

Brief Video Description

A multidisciplinary emergency department team debriefs after an intense patient resuscitation.

Discussion Questions

1. What was the main problem identified during the debrief, and what solution will the team implement?
2. What were some of the successes in the scenario?

Discussion Answers

1. There were not enough team members at the onset of the code, and there was a problem notifying the Code Team. The phones in the new area had not been programmed with the Code Team information. Unit Coordinator Angie plans to program the phones immediately after the Debrief.
2. The discussion frequently references use of other TeamSTEPPS tools:
 - Nurse Chris recognized that the documenter role was unfilled and began record-keeping (Situation Monitoring).
 - Pharmacist Mario prepared medications (Task Assistance).
 - Respiratory Therapist Sue notified staff that help was needed with CPR (Call-Out).
 - Tech Dylan was able to achieve the correct chest compression rate with help from Dr. Machado (Feedback).
 - Pharmacist Mario and Nurse Chris communicated clearly about medications given, so there was good record keeping and timing (Check-Back).
 - Dr. Benjamin asked for Respiratory Therapist Sue's opinion about intubating the patient (Feedback).

Lessons Learned

A debrief helps teams improve future performance. As the team notes what went well, beneficial behaviors and strategies are reinforced. In discussing what went wrong, the team can make plans to implement solutions. Effectiveness of the use of other TeamSTEPPS strategies (e.g., feedback, task assistance) is commonly discussed during a debrief.